



**Allegan Response Area
Community Board Update**

Agenda 4/18/2018

08:00-09:00

1. Call to order
2. Review / approval of minutes from 1/17/2018
3. Allegan Response Area report – January 1, 2018 – March 31, 2018
 - a. Operations Overview – John Pinkster
 - b. Response Time and Mutual Aid Statistics – John Pinkster
 - c. Financial Performance Summary – Kraig Dodge
 - d. General Operations Discussion
4. Other Business
 - a. R5MCAN drug bag project.
 - b. Update on First Net – AT& T contract vendor.
 - c. Open forum / comments
5. Next Meeting Date: **Wednesday July 18, 2018 (08:00) AGH Michigan Room**
6. Adjourn



**Allegan Response Area
Community Board Update**

Minutes 1/17/2018

08:00-09:00

Present: Jerry Barbini (AGH), Steve Schulz (Allegan Twp), Rick Hoyer (City of Allegan), Dee Hoffman (AGH), Marv Voss (Cheshire Twp), Steve Revor (Cheshire Twp).

1. Meeting was called to order by John Pinkster. John welcomed everyone and introductions were made.
2. Minutes from last meeting were approved.
3. John reviewed the 4th quarter 2017 operations summary report. Read through with comments.
4. John reviewed the financial summary with comments.
5. John provided updates on the 800Mhz radio system, expanded coverage area and First Net AT&T
6. Meeting was adjourned, next meeting Date: **Wednesday April 18, 2018 (08:00) AGH Michigan Room**

Allegan Response Area Agreement



First Quarter Operations Summary January, February, March 2018

Life EMS is committed to excellence in the communities we serve. We believe the information contained in this report is indicative of our pursuit of excellence and of the highest quality of emergency medical services.

This report reflects Life EMS responses for the five municipalities covered by the Allegan Response Area Agreement for the months of January, February, and March 2018. In addition it provides a brief comparison between the 2018 and 2017 data sets to highlight annual changes and trends.

In the first quarter of 2018 Life EMS Ambulance responded to 405 requests for service in the five municipalities covered by this agreement. This resulted in 341 total transports. Our aggregate on time performance for priority one life threatening emergencies was 97% with an average response time of 6 minutes and 18 seconds. By way of comparison, our 2017 first quarter responses totaled an identical 405 requests resulting in 353 transports with a priority one on time performance of 99%.

We provided 130 inter-facility transports from Allegan General Hospital and 143 wheelchair van trips throughout the community. This compares to 153 inter-facility ambulance and 143 wheelchair transports in the first quarter of 2017. Inter-facility ambulance volume has softened while wheelchair volume has remained flat in comparison to the previous year.

Life EMS responded to 51 mutual aid requests in the 1st quarter of 2018 resulting in 46 transports. We requested mutual aid two times. In comparison, during the 1st quarter of 2017 we received 36 mutual aid requests (resulting in 29 transports) and requested one.

This quarter there were 19 incidents in which Life EMS Ambulance provided medical coverage to area fire departments. This resulted in 15 hours and 45 minutes of high quality advanced life support coverage to rescue workers at no additional cost to our communities.

Life EMS has always recognized that the foundation of successful pre-hospital care relies first and foremost on the quality of our associates, and we have sought to continually attract the brightest and best clinicians in the pre-hospital field over the years. Achieving this goal requires a multi-tiered approach that includes recruitment, on-boarding, orientation, training, and retention initiatives. Excellence in this overall package at Life EMS has been recognized and celebrated over the years through participation in the 101 Best and Brightest program, and on March 16th we were notified of once again been selected as one of West Michigan's best and brightest companies to work for.

The best and brightest organization has both regional and national arms and celebrates a focus on "Better Business. Richer Lives. Stronger Communities". Through an emphasis on continuous company improvement the group believes that the lives of its employees are richer, and by extension, positively impact the community as a whole. Life EMS was assessed on categories including communication, work-life balance, employee education, diversity, recognition, and retention, and ultimately selected as one of the West Michigan's 101 Best and Brightest companies to work for. Life EMS is pleased that this important distinction will be continuing into 2018 and will continue to focus on further ways to strengthen our company as a whole.

One new 2018 strengthening initiative is our recent purchase of the LOGIS Intelligent Dispatch Solution (IDS) software suite. LOGIS is a Computer Aided Dispatch (CAD) vendor whose work originated overseas in Naerum Denmark where it grew rapidly before launching in the United States. The LOGIS mission is to “deliver state of the art CAD solutions through transparent and intuitive solutions that efficiently share data across the emergency workspace”. Using the latest stable technologies they focus on a “quicker response with the best possible resources”. LOGIS IDS will be the basis for all workflow management, non-emergent call booking, emergency call processing, resource deployment and dispatching functions at Life EMS. We anticipate that LOGIS will drive down call processing times, improve our customer experience, and boost overall crew efficiency.

These lofty goals will be achieved through key platform benefits that include silent dispatching, real-time turn-by-turn direction capability, integrated wheelchair documentation, on-the-fly routing / grouping of non-emergent resources (wheelchair vans), and a much improved integration with existing platforms such as our ePRO crew scheduling suite.

The hardware aspects of the system include all-new dispatch computers equipped with high end features such as 32GB RAM, quad monitor support at 4K resolution, and 1 terabyte solid state hard drives. Call taking stations will consist of two 37” wrapped LCD panels while resource deployment stations will have four 27” panels. Hardware installation is already under way and once it is up and running formal associate training will occur throughout the month of May. System deployment is slated for June 4, 2018. Once launched, LOGIS will have on-site support staff stationed in our dispatch center 24/7 for a two week period. Life EMS is excited about this project, what it will mean to our customers and how it will continue to demonstrate our leadership in the pre-hospital arena.

Shifting from deployment innovations to community involvement we find that during the first quarter of 2018, Life EMS Ambulance participated in eight (8) community-related activities within Allegan County.

One highlight among these was the Career Night at the Allegan County Area Technical and Education Center. Beginning with the fall 2018 semester, the center will offer an EMS focused education program in which high school juniors and seniors can explore the EMS field and potentially earn Emergency Medical Responder (EMR) or EMT licenses. Life EMS Ambulance will maintain a formal seat on the advisory board for the center and we are excited about the local workforce growth potential that could result from the launch of this community based education program.

As this report demonstrates, Life EMS has an unwavering commitment to provide the best pre-hospital advanced life support to the communities we are entrusted with. We continue to improve, learn, and grow. We look forward to the continued partnerships of the Allegan group and consider it a privilege to serve a community of which we are an integral part. Our compassion for people, skill to deliver timely care, and drive to succeed is at the heart of what we do every day at Life EMS. Thank you for allowing us to demonstrate this to you the communities we partner with.

**Allegan County
Destination Facilities
July 1, 2016 through March 31, 2018**

Drop Off Facility	3rd Quarter 2016	% Total 3rd Quarter 2016	4th Quarter 2016	% Total 4th Quarter 2016	1st Quarter 2017	% Total 1st Quarter 2017	2nd Quarter 2017	% Total 2nd Quarter 2017	3rd Quarter 2017	% Total 3rd Quarter 2017	4th Quarter 2017	% Total 4th Quarter 2017	1st Quarter 2018	% Total 1st Quarter 2018
ALLEGAN GENERAL HOSP	213	58.5%	193	61.1%	223	61.3%	220	57.1%	270	63.2%	195	60.6%	144	49.3%
BORGESS - PIPP HOSPITAL	8	2.2%	8	2.5%	6	1.6%	6	1.6%	9	2.1%	2	0.6%	4	1.4%
BORGESS MEDICAL CENTER	36	9.9%	28	8.9%	41	11.3%	42	10.9%	35	8.2%	30	9.3%	26	8.9%
BRONSON BATTLE CREEK	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.3%
BRONSON LAKEVIEW-PAW PAW	2	0.6%	0	0.0%	2	0.5%	1	0.3%	0	0.0%	0	0.0%	2	0.7%
BRONSON METHODIST HOSPITAL	48	13.2%	41	13.0%	46	12.6%	61	15.8%	62	14.5%	60	18.6%	64	21.9%
Bronson South Haven	2	0.6%	0	0.0%	0	0.0%	1	0.3%	0	0.0%	0	0.0%	0	0.0%
HOLLAND COMMUNITY HOSP	25	6.9%	23	7.3%	21	5.8%	26	6.8%	22	5.2%	22	6.8%	29	9.9%
METRO HEALTH HOSPITAL	11	3.0%	7	2.2%	10	2.7%	9	2.3%	3	0.7%	2	0.6%	6	2.1%
SAINT MARY'S HEALTH CARE	2	0.6%	3	0.9%	2	0.5%	0	0.0%	2	0.5%	3	0.9%	3	1.0%
SPECTRUM BLODGETT HOSPITAL	3	0.8%	1	0.3%	0	0.0%	1	0.3%	4	0.9%	0	0.0%	1	0.3%
SPECTRUM BUTTERWORTH HOSPITAL	6	1.6%	6	1.9%	7	1.9%	12	3.1%	7	1.6%	5	1.6%	5	1.7%
Spectrum Health Pennock	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.2%	0	0.0%	0	0.0%
Spectrum Helen Devos Children's Hospital	4	1.1%	4	1.3%	4	1.1%	3	0.8%	3	0.7%	1	0.3%	6	2.1%
ZEELAND COMMUNITY HOSP	4	1.1%	2	0.6%	2	0.5%	3	0.8%	9	2.1%	2	0.6%	1	0.3%
Grand Total	364	100.0%	316	100.0%	364	100.0%	385	100.0%	427	100.0%	322	100.0%	292	100.0%

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Reporting Period January 1 - March 31, 2018

	All Life EMS Area	Allegan City	Allegan Township	Cheshire	Trowbridge	Valley		
Priority 1 2 3 requests by each municipality (does not include hospital calls)	405	202	123	29	26	25		
Priority 1 2 3 transports by each municipality (does not include hospital calls)	341	169	109	23	21	19		
Priority 1 2 3 treatment on scene / no transport (does not include hospital calls)	31	17	4	3	2	5		
Cancelled after dispatched (not included in above numbers)	18	4	6	3	2	3		
	All Life EMS Area	Allegan City	Allegan Township	Cheshire	Trowbridge	Valley		
Priority 1 Response time % 15 min or less	97%	98%	99%	86%	92%	100%		
Average response time for each of the above	6:18	4:18	6:41	12:05	6:25	9:41		
Median response time for each of the above	5:08	3:25	6:16	10:56	4:22	9:27		
Transports from Allegan hospital	130							
Transfers from other facilities	41							
	All Life EMS Area	Allegan City	Allegan Township	Cheshire	Trowbridge	Valley		
Total mobility in the Life EMS service area	143	68	74	0	0	1		
Standbys (all of Allegan County)	Police Only	Fire Only	Total	Total Hours				
	0	19	19	15.75 Hours				

Reporting Period January 1 - March 31, 2018

Calls outside the Life EMS service area (mutual aid responses)	51							
Transports outside the Life EMS service area (mutual aid transports)	46							
Mutual aid responses by Life EMS to each municipality outside the primary service area	P1, 2, 3 Calls							
	Dispatch Zone	Requests	Complete					
	Allegan - Casco	0	0					
	Allegan - Clyde	0	0					
	Allegan - Dorr	0	0					
	Allegan - Fillmore	2	2					
	Allegan - Ganges	0	0					
	Allegan - Gun Plain	2	2					
	Allegan - Heath	0	0					
	Allegan - Hopkins	0	0					
	Allegan - Laketon	0	0					
	Allegan - Lee	2	1					
	Allegan - Leighton	0	0					
	Allegan - Manlius	1	1					
	Allegan - Martin	0	0					
	Allegan - Monterey	4	3					
	Allegan - Otsego City	11	11					
	Allegan - Otsego Twp	6	6					
	Allegan - Overisel	0	0					
	Allegan - Plainwell	15	14					
	Allegan - Salem	4	3					
	Allegan - Saugatuck	0	0					
	Allegan - Watson	0	0					
	Allegan - Wayland City	3	3					
	Allegan - Wayland Twp	1	0					
	TOTAL	51	46					

Reporting Period January 1 - March 31, 2018

	TOTAL	TOTAL by Responding Agency						
Mutual aid requests into the Life EMS service area	Total - 2, AMR - 2							

Reporting Period January 1 - March 31, 2018

Full listing of P 1,2,3 and fire/police standby calls by municipality with date, tag# , zone, and response time.						
Run#	Date	Dispatch Zone	Response Priority	Dispatch	At Scene	Response
9925	1/19/18	Allegan - Allegan City	Priority 1	08:18:30	08:18:35	0:00.05
43119	3/22/18	Allegan - Allegan City	Priority 1	14:50:15	14:50:20	0:00.05
3405	1/7/18	Allegan - Allegan City	Priority 1	18:33:58	18:34:05	0:00.07
11020	1/21/18	Allegan - Allegan City	Priority 1	16:21:59	16:22:07	0:00.08
44207	3/24/18	Allegan - Allegan City	Priority 1	16:02:31	16:02:44	0:00.13
21409	2/9/18	Allegan - Allegan City	Priority 1	11:51:06	11:51:23	0:00.17
39606	3/16/18	Allegan - Allegan City	Priority 1	06:10:17	06:10:35	0:00.18
26945	2/20/18	Allegan - Allegan City	Priority 1	10:53:05	10:53:33	0:00.28
32609	3/2/18	Allegan - Allegan City	Priority 1	13:59:18	14:00:08	0:00.50
38139	3/13/18	Allegan - Allegan City	Priority 1	15:55:13	15:56:06	0:00.53
35848	3/8/18	Allegan - Allegan City	Priority 1	20:07:18	20:08:16	0:00.58
31170	2/28/18	Allegan - Allegan City	Priority 1	09:42:59	09:43:59	0:01.00
10221	1/19/18	Allegan - Allegan City	Priority 1	13:46:37	13:47:37	0:01.00
8545	1/16/18	Allegan - Allegan City	Priority 1	19:55:46	19:56:47	0:01.01
13569	1/25/18	Allegan - Allegan City	Priority 1	19:19:38	19:20:51	0:01.13
31857	3/1/18	Allegan - Allegan City	Priority 1	11:21:39	11:23:02	0:01.23
37583	3/12/18	Allegan - Allegan City	Priority 1	19:22:46	19:24:09	0:01.23
45808	3/27/18	Allegan - Allegan City	Priority 1	19:41:48	19:43:12	0:01.24
42820	3/22/18	Allegan - Allegan City	Priority 1	09:00:42	09:02:16	0:01.34
37680	3/13/18	Allegan - Allegan City	Priority 1	04:49:02	04:50:36	0:01.34
36448	3/10/18	Allegan - Allegan City	Priority 1	00:31:41	00:33:16	0:01.35
34269	3/6/18	Allegan - Allegan City	Priority 1	10:31:39	10:33:14	0:01.35
5155	1/10/18	Allegan - Allegan City	Priority 1	14:18:52	14:20:28	0:01.36
36539	3/10/18	Allegan - Allegan City	Priority 1	10:10:45	10:12:27	0:01.42
41610	3/20/18	Allegan - Allegan City	Priority 1	10:04:36	10:06:31	0:01.55
42055	3/21/18	Allegan - Allegan City	Priority 1	00:09:36	00:11:34	0:01.58
23813	2/14/18	Allegan - Allegan City	Priority 1	11:41:30	11:43:28	0:01.58
71	1/1/18	Allegan - Allegan City	Priority 1	06:30:11	06:32:15	0:02.04
28863	2/23/18	Allegan - Allegan City	Priority 1	13:35:31	13:37:35	0:02.04
19183	2/5/18	Allegan - Allegan City	Priority 1	15:05:19	15:07:31	0:02.12
32397	3/2/18	Allegan - Allegan City	Priority 1	09:59:52	10:02:11	0:02.19
36403	3/9/18	Allegan - Allegan City	Priority 1	20:10:13	20:12:40	0:02.27
18412	2/3/18	Allegan - Allegan City	Priority 1	22:35:49	22:38:20	0:02.31
14761	1/28/18	Allegan - Allegan City	Priority 1	12:41:55	12:44:26	0:02.31
18105	2/3/18	Allegan - Allegan City	Priority 1	07:24:45	07:27:17	0:02.32
29319	2/24/18	Allegan - Allegan City	Priority 1	13:13:05	13:15:45	0:02.40
23791	2/14/18	Allegan - Allegan City	Priority 1	11:15:07	11:17:51	0:02.44
15055	1/29/18	Allegan - Allegan City	Priority 1	09:23:19	09:26:12	0:02.53
24174	2/14/18	Allegan - Allegan City	Priority 1	21:56:04	21:58:58	0:02.54
6732	1/13/18	Allegan - Allegan City	Priority 1	07:41:07	07:44:02	0:02.55
5973	1/11/18	Allegan - Allegan City	Priority 1	20:39:44	20:42:39	0:02.55
40684	3/18/18	Allegan - Allegan City	Priority 1	13:44:04	13:47:01	0:02.57
3406	1/7/18	Allegan - Allegan City	Priority 1	18:34:47	18:37:45	0:02.58
29635	2/25/18	Allegan - Allegan City	Priority 1	13:45:03	13:48:11	0:03.08
33780	3/5/18	Allegan - Allegan City	Priority 1	12:54:02	12:57:11	0:03.09
2181	1/4/18	Allegan - Allegan City	Priority 1	20:47:33	20:50:47	0:03.14
11370	1/22/18	Allegan - Allegan City	Priority 1	12:06:45	12:10:06	0:03.21
20459	2/7/18	Allegan - Allegan City	Priority 1	17:39:57	17:43:20	0:03.23
4838	1/10/18	Allegan - Allegan City	Priority 1	08:30:42	08:34:07	0:03.25
18862	2/5/18	Allegan - Allegan City	Priority 1	09:15:50	09:19:16	0:03.26
27046	2/20/18	Allegan - Allegan City	Priority 1	12:55:09	12:58:36	0:03.27
14040	1/26/18	Allegan - Allegan City	Priority 1	14:23:05	14:26:35	0:03.30

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Run#	Date	Dispatch Zone	Response Priority	Dispatch	At Scene	Response
14253	1/26/18	Allegan - Allegan Twp	Priority 1	21:42:26	21:42:32	0:00.06
33647	3/5/18	Allegan - Allegan Twp	Priority 1	10:02:36	10:03:50	0:01.14
10123	1/19/18	Allegan - Allegan Twp	Priority 1	12:06:47	12:08:56	0:02.09
37297	3/12/18	Allegan - Allegan Twp	Priority 1	11:27:29	11:29:52	0:02.23
25433	2/16/18	Allegan - Allegan Twp	Priority 1	19:39:41	19:42:24	0:02.43
33399	3/4/18	Allegan - Allegan Twp	Priority 1	17:15:00	17:17:43	0:02.43
38589	3/14/18	Allegan - Allegan Twp	Priority 1	12:37:47	12:40:32	0:02.45
37051	3/11/18	Allegan - Allegan Twp	Priority 1	23:23:18	23:26:14	0:02.56
33385	3/4/18	Allegan - Allegan Twp	Priority 1	15:49:45	15:53:02	0:03.17
28089	2/22/18	Allegan - Allegan Twp	Priority 1	09:22:55	09:26:17	0:03.22
9227	1/18/18	Allegan - Allegan Twp	Priority 1	00:22:46	00:26:10	0:03.24
3329	1/7/18	Allegan - Allegan Twp	Priority 1	13:28:00	13:31:32	0:03.32
29243	2/24/18	Allegan - Allegan Twp	Priority 1	10:19:23	10:22:56	0:03.33
7796	1/15/18	Allegan - Allegan Twp	Priority 1	16:11:58	16:15:43	0:03.45
47121	3/29/18	Allegan - Allegan Twp	Priority 1	22:32:18	22:36:09	0:03.51
21693	2/10/18	Allegan - Allegan Twp	Priority 1	01:25:36	01:29:35	0:03.59
9807	1/18/18	Allegan - Allegan Twp	Priority 1	22:45:28	22:49:36	0:04.08
859	1/2/18	Allegan - Allegan Twp	Priority 1	18:29:02	18:33:18	0:04.16
31886	3/1/18	Allegan - Allegan Twp	Priority 1	11:50:04	11:54:23	0:04.19
39215	3/15/18	Allegan - Allegan Twp	Priority 1	11:40:10	11:44:35	0:04.25
40115	3/16/18	Allegan - Allegan Twp	Priority 1	20:58:08	21:02:40	0:04.32
18343	2/3/18	Allegan - Allegan Twp	Priority 1	17:44:30	17:49:03	0:04.33
47127	3/29/18	Allegan - Allegan Twp	Priority 1	23:45:24	23:49:59	0:04.35
30530	2/27/18	Allegan - Allegan Twp	Priority 1	08:52:08	08:56:46	0:04.38
27912	2/21/18	Allegan - Allegan Twp	Priority 1	21:55:20	22:00:08	0:04.48
18419	2/3/18	Allegan - Allegan Twp	Priority 1	23:04:51	23:09:40	0:04.49
24967	2/16/18	Allegan - Allegan Twp	Priority 1	08:44:56	08:50:39	0:05.43
14718	1/28/18	Allegan - Allegan Twp	Priority 1	08:35:24	08:41:08	0:05.44
7088	1/14/18	Allegan - Allegan Twp	Priority 1	07:44:48	07:50:38	0:05.50
32784	3/2/18	Allegan - Allegan Twp	Priority 1	20:07:06	20:13:00	0:05.54
47824	3/31/18	Allegan - Allegan Twp	Priority 1	10:25:09	10:31:04	0:05.55
10657	1/20/18	Allegan - Allegan Twp	Priority 1	12:13:33	12:19:34	0:06.01
21068	2/8/18	Allegan - Allegan Twp	Priority 1	17:17:12	17:23:13	0:06.01
24401	2/15/18	Allegan - Allegan Twp	Priority 1	10:03:15	10:09:31	0:06.16
25616	2/17/18	Allegan - Allegan Twp	Priority 1	11:06:48	11:13:06	0:06.18
44691	3/26/18	Allegan - Allegan Twp	Priority 1	08:38:52	08:45:15	0:06.23
22727	2/12/18	Allegan - Allegan Twp	Priority 1	14:19:55	14:26:58	0:07.03
38870	3/14/18	Allegan - Allegan Twp	Priority 1	18:46:49	18:53:57	0:07.08
28789	2/23/18	Allegan - Allegan Twp	Priority 1	11:43:47	11:51:09	0:07.22
5623	1/11/18	Allegan - Allegan Twp	Priority 1	11:06:45	11:14:08	0:07.23
14487	1/27/18	Allegan - Allegan Twp	Priority 1	13:29:37	13:37:00	0:07.23
33625	3/5/18	Allegan - Allegan Twp	Priority 1	09:28:39	09:36:11	0:07.32
7318	1/15/18	Allegan - Allegan Twp	Priority 1	01:05:22	01:12:59	0:07.37
23605	2/14/18	Allegan - Allegan Twp	Priority 1	05:50:36	05:58:19	0:07.43
14564	1/27/18	Allegan - Allegan Twp	Priority 1	17:22:26	17:30:11	0:07.45
41361	3/19/18	Allegan - Allegan Twp	Priority 1	18:39:16	18:47:07	0:07.51
14680	1/28/18	Allegan - Allegan Twp	Priority 1	02:59:51	03:07:45	0:07.54
38288	3/14/18	Allegan - Allegan Twp	Priority 1	01:14:03	01:22:04	0:08.01
46053	3/28/18	Allegan - Allegan Twp	Priority 1	10:15:31	10:23:38	0:08.07
8043	1/16/18	Allegan - Allegan Twp	Priority 1	08:00:01	08:08:16	0:08.15

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40480	3/17/18	Allegan - Cheshire	Priority 1	18:48:12	19:07:29	0:19.17		
31604	3/1/18	Allegan - Cheshire	Priority 1	01:19:02	01:39:12	0:20.10		
3610	1/8/18	Allegan - Cheshire	Priority 1	08:49:38	09:14:05	0:24.27		
Run#	Date	Dispatch Zone	Response Priority	Dispatch	At Scene	Response		
19567	2/6/18	Allegan - Cheshire	Priority 2	10:34:43	10:37:52	0:03.09		
17427	2/1/18	Allegan - Cheshire	Priority 2	23:50:11	00:04:35	0:14.24		
Run#	Date	Dispatch Zone	Response Priority	Dispatch	At Scene	Response		
37448	3/12/18	Allegan - Cheshire	Priority 3	14:53:17	15:02:43	0:09.26		
26723	2/20/18	Allegan - Cheshire	Priority 3	01:58:19	02:12:26	0:14.07		
43946	3/23/18	Allegan - Cheshire	Priority 3	22:59:45	23:14:18	0:14.33		
47320	3/30/18	Allegan - Cheshire	Priority 3	10:12:34	10:27:56	0:15.22		
27970	2/22/18	Allegan - Cheshire	Priority 3	05:25:59	05:41:36	0:15.37		
Run#	Date	Dispatch Zone	Response Priority	Dispatch	At Scene	Response		
9617	1/18/18	Allegan - Trowbridge	Priority 1	14:23:37	14:24:21	0:00.44		
13840	1/26/18	Allegan - Trowbridge	Priority 1	10:31:16	10:33:57	0:02.41		
30640	2/27/18	Allegan - Trowbridge	Priority 1	11:18:06	11:20:59	0:02.53		
38809	3/14/18	Allegan - Trowbridge	Priority 1	16:48:10	16:52:15	0:04.05		
15483	1/29/18	Allegan - Trowbridge	Priority 1	19:29:44	19:33:56	0:04.12		
29350	2/24/18	Allegan - Trowbridge	Priority 1	14:37:27	14:41:44	0:04.17		
38183	3/13/18	Allegan - Trowbridge	Priority 1	17:41:43	17:46:10	0:04.27		
25538	2/17/18	Allegan - Trowbridge	Priority 1	06:50:43	06:55:44	0:05.01		
14406	1/27/18	Allegan - Trowbridge	Priority 1	10:07:16	10:16:18	0:09.02		
8911	1/17/18	Allegan - Trowbridge	Priority 1	12:50:39	13:00:38	0:09.59		
33496	3/5/18	Allegan - Trowbridge	Priority 1	03:19:19	03:30:03	0:10.44		
19360	2/5/18	Allegan - Trowbridge	Priority 1	23:46:18	00:05:11	0:18.53		
Run#	Date	Dispatch Zone	Response Priority	Dispatch	At Scene	Response		
17763	2/2/18	Allegan - Trowbridge	Priority 2	13:34:49	13:39:02	0:04.13		
30818	2/27/18	Allegan - Trowbridge	Priority 2	15:01:23	15:06:57	0:05.34		
17997	2/2/18	Allegan - Trowbridge	Priority 2	20:26:28	20:34:49	0:08.21		
21350	2/9/18	Allegan - Trowbridge	Priority 2	10:16:55	10:26:07	0:09.12		
Run#	Date	Dispatch Zone	Response Priority	Dispatch	At Scene	Response		
30611	2/27/18	Allegan - Trowbridge	Priority 3	10:32:16	10:37:38	0:05.22		
41850	3/20/18	Allegan - Trowbridge	Priority 3	14:31:47	14:39:25	0:07.38		
14831	1/28/18	Allegan - Trowbridge	Priority 3	17:56:23	18:07:04	0:10.41		
23397	2/13/18	Allegan - Trowbridge	Priority 3	14:41:05	14:51:50	0:10.45		
29484	2/24/18	Allegan - Trowbridge	Priority 3	23:56:39	00:08:23	0:11.44		
22023	2/10/18	Allegan - Trowbridge	Priority 3	21:30:15	21:43:41	0:13.26		
20483	2/7/18	Allegan - Trowbridge	Priority 3	18:35:25	19:21:18	0:45.53		

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<u>Run#</u>	<u>Date</u>	<u>Dispatch Zone</u>	<u>Response Priority</u>	<u>Dispatch</u>	<u>At Scene</u>	<u>TMT</u>
6977	1/13/18	Allegan - Trowbridge	FIRE STANDBY	19:39:56	19:49:55	0:31.50
33688	3/5/18	Allegan - Trowbridge	FIRE STANDBY	11:00:01	11:08:39	0:32.43
27351	2/20/18	Allegan - Trowbridge	FIRE STANDBY	22:54:42	23:21:20	3:08.07
<u>Run#</u>	<u>Date</u>	<u>Dispatch Zone</u>	<u>Response Priority</u>	<u>Dispatch</u>	<u>At Scene</u>	<u>Response</u>
42263	3/21/18	Allegan - Valley	Priority 1	10:18:10	10:23:57	0:05.47
24532	2/15/18	Allegan - Valley	Priority 1	12:40:52	12:47:22	0:06.30
3292	1/7/18	Allegan - Valley	Priority 1	10:47:25	10:54:48	0:07.23
41905	3/20/18	Allegan - Valley	Priority 1	15:50:04	15:57:48	0:07.44
34514	3/6/18	Allegan - Valley	Priority 1	15:22:28	15:31:50	0:09.22
36784	3/11/18	Allegan - Valley	Priority 1	00:38:02	00:47:33	0:09.31
15639	1/30/18	Allegan - Valley	Priority 1	08:01:55	08:12:28	0:10.33
7043	1/14/18	Allegan - Valley	Priority 1	01:44:46	01:55:39	0:10.53
51	1/1/18	Allegan - Valley	Priority 1	03:55:31	04:09:34	0:14.03
5380	1/11/18	Allegan - Valley	Priority 1	02:37:34	02:52:34	0:15.00
<u>Run#</u>	<u>Date</u>	<u>Dispatch Zone</u>	<u>Response Priority</u>	<u>Dispatch</u>	<u>At Scene</u>	<u>Response</u>
41383	3/19/18	Allegan - Valley	Priority 2	20:05:43	20:12:20	0:06.37
40449	3/17/18	Allegan - Valley	Priority 2	17:13:07	17:21:20	0:08.13
23591	2/14/18	Allegan - Valley	Priority 2	04:09:59	04:21:45	0:11.46
<u>Run#</u>	<u>Date</u>	<u>Dispatch Zone</u>	<u>Response Priority</u>	<u>Dispatch</u>	<u>At Scene</u>	<u>Response</u>
21882	2/10/18	Allegan - Valley	Priority 3	13:04:29	13:14:13	0:09.44
15475	1/29/18	Allegan - Valley	Priority 3	18:56:35	19:07:06	0:10.31
26173	2/19/18	Allegan - Valley	Priority 3	07:19:46	07:30:21	0:10.35
28586	2/23/18	Allegan - Valley	Priority 3	07:15:15	07:27:15	0:12.00
33853	3/5/18	Allegan - Valley	Priority 3	14:27:42	14:39:55	0:12.13
35269	3/7/18	Allegan - Valley	Priority 3	21:09:54	21:22:59	0:13.05
21222	2/9/18	Allegan - Valley	Priority 3	04:58:43	05:11:59	0:13.16
11735	1/23/18	Allegan - Valley	Priority 3	02:17:40	02:31:40	0:14.00
27938	2/22/18	Allegan - Valley	Priority 3	00:07:24	00:21:43	0:14.19
9363	1/18/18	Allegan - Valley	Priority 3	08:52:24	09:08:07	0:15.43
44204	3/24/18	Allegan - Valley	Priority 3	16:02:03	16:21:27	0:19.24
<u>Run#</u>	<u>Date</u>	<u>Dispatch Zone</u>	<u>Response Priority</u>	<u>Dispatch</u>	<u>At Scene</u>	<u>TMT</u>
16730	1/31/18	Allegan - Valley	FIRE STANDBY	17:19:22	17:27:42	0:39.36