



Allegan Response Area Community Board Update Q4 2019

Agenda 1/15/2020

08:00-09:00

1. Call to order
2. Review / approval of minutes from 10/16/2019.
3. Allegan Response Area report – October 1, 2019 – December 31, 2019
 - a. Operations Overview – John Pinkster
 - b. Response Time and Mutual Aid Statistics – John Pinkster
 - c. Financial Performance Summary – Kraig Dodge
 - d. General Operations Discussion
4. Other Business
 - a. Update on Columbia Township.
 - b. Update on changes to Life EMS Membership Program.
 - c. Open forum / comments.
5. Next Meeting Date: **Wednesday April 15, 2020 (08:00) AGH Michigan Room**
6. Adjourn



Allegan Response Area Community Board Update Q3 2019

Minutes 10/16/2019

08:00-09:00

1. Meeting called to order by John Pinkster at 08:04
2. Minutes from 7/17/2019 were reviewed and approved.
3. Allegan Response Area report – July 1, 2019 – September 30, 2019
 - a. John provided an update on the overall operations in Allegan County. No questions.
 - b. John noted that the pre-hospital destination transport choice had increased significantly to Allegan during the quarter.
 - c. Kraig Dodge reviewed the financials for the Allegan operation which overall looked good thanks to increased call volumes during much of 2019. No additional questions.
4. Other Business
 - a. John provided an update on Columbia Township that Life EMS was nearing a final agreement with that municipality which would expand the Van Buren service area.
 - b. John presented the Life EMS pre-hospital care and transportation fee schedule for 2020 and discussed that Life EMS was moving forward with the subsidy increase described in the contract.
5. Next Meeting Date: **Wednesday January 15, 2018 (08:00) AGH Michigan Room**
6. Adjourn

Allegan Response Area Agreement



4th Quarter Operations Summary October, November, December 2019

Life EMS is committed to excellence in the communities we serve. We believe the information contained in this report is indicative of our pursuit of excellence and quality as a provider of emergency medical services.

This report reflects Life EMS responses for the five municipalities covered by the Allegan Response Area Agreement for the months of October, November and December 2019. In addition it provides a brief comparison between the 2019 and 2018 data sets to highlight annual changes and trends.

In the fourth quarter of 2019 Life EMS Ambulance responded to 387 pre-hospital requests for service in the five municipalities covered by this agreement. This resulted in 291 total transports. Our aggregate on time performance for priority one life threatening emergencies was 97% with an average response time of 6 minutes and 42 seconds. By way of comparison, our 2018 4th quarter responses totaled 373 requests resulting in 302 transports with a priority one on time performance of 98%.

We provided 146 inter-facility transports from Allegan General Hospital and 117 wheelchair van trips throughout the community. This compares to 153 inter-facility ambulance and 119 wheelchair transports in the 4th quarter of 2018. Inter-facility ambulance volume has fallen off slightly with wheelchair volume remaining flat in comparison to the previous year.

This quarter Life EMS saw 79 standby requests which resulted in 57 hours of time in which we adjusted our posting plan to provide coverage for other communities within Allegan County. This standby time converted to 23 mutual aid emergency calls for other EMS agencies. During the same timeframe Life EMS requested mutual aid for 5 calls. This quarter's total standby time is a significant decrease from the third quarter of 2019 and shows a return to a near baseline level of post moves. Life EMS continues to carefully evaluate the staging of our ambulances to ensure that adequate coverage remains for our communities during these request times.

Life EMS provided medical standby to area first responders at 10 unique incidents for a total of 4 hours and 31 minutes of high quality advanced life support coverage to area rescue workers at no additional cost to our communities.

Transport volume is one of many critical factors for EMS operations when it comes to fiscal responsibility and long term sustainability with 2019 demonstrating solid results overall. January, February and March were strong months demonstrating 10.4%, 27.5% and 10.9% gains respectively. April and May continued pushed the growth further with 26.5% and 25.5% improvements while June reversed things with a negative 9.3%. July and August were nearly flat, September trended down 8.5% and October fell further at a 14.4% volume loss. November rebounded with 8.8% growth and December rounded out the year down 6.6%. Overall, despite the rollercoaster of call-volumes the strong first half kept the Allegan operation on the positive growth track with a total 4.4% volume gain over 2018 which is reflected in the overall financial performance.

Injury prevention and patient safety are hallmarks of both associate and patient care at Life EMS and we are always scouting for new and innovative ways to raise the bar in these categories. A few years ago a new product known as the Binder lift arrived on the EMS scene promising a solution to the longstanding challenge of safely getting our patients off the floor during routine, non-life threatening lift assists. With a tag line that states “because humans don’t come with handles” the binder lift attaches some 25 lift points in various positions to our pre-hospital patients through the use of a padded sleeve type device. Lifting is one of the most at risk tasks a pre-hospital provider will perform during a typical shift and one of the most frequent ways in which providers are injured since there are generally poor ergonomics at work when getting a patient back to a stable position. While improving the lift positions of the providers the Binder lift simultaneously improves the experience for the patient by making the lift more stable and comfortable. The reusable device comes in two sizes, adapts to a wide range of patients and is already in place in all of our rural operations with a scheduled deployment to our urban operations early in 2020. The Binder lift is yet another example of Life EMS’ commitment to putting patient and provider safety at the forefront of our business practices.

Shifting from injury prevention to a focus on furry friends we find Life EMS actively supporting the development of service dogs in partnership with Paws With a Cause. Founded in 1979 and based in Wayland Michigan, Paws With a Cause is a training organization whose goal is to “enhance the independence and quality of life for people with disabilities nationally through custom-trained assistance dogs. PAWS seeks to increase awareness of the rights and roles of assistance dog teams through education and advocacy.”

On October 21 the Kalamazoo operation of Life EMS was host to nearly a dozen service dogs in training with a goal of exposing the young canine students to the sights, sounds and smells of the first responder community. This education helps to ensure a comfort level of the animals with medical providers that will serve the dogs well as they mature, complete their training and ultimately go off to their permanent owners. These owners often have real-world medical challenges that require the assistance of EMS providers and knowing that their animals will react calmly in the heat of an emergency is a measure of comfort that Paws With a Cause takes seriously. This is the second year that the Allegan County based group has visited Life EMS. Last year’s visit to our Grand Rapids operation resulted in an internal associate competition to name a lucky future pup. “Checkers” (the winning name) was present in Kalamazoo this year and was living up to his EMS heritage taking a thorough interest in Life EMS vehicles and personnel.

In other community related news Life EMS had the opportunity to bring care home on a personal level through our continued support of the Allegan Fire District Christmas Basket Program. This annual holiday program is designed to identify and assist area families in need by providing a basket full of food and toys to those who might otherwise go without. Life EMS, for the third year in a row, provided a financial donation to the cause as well as assisting Allegan Fire District members in the delivery of the baskets on December 20 and 22. Life EMS associates Markie McGowan and Lisa Perrin were among those who helped deliver a bit of holiday cheer to keep the season bright.

As this report demonstrates, Life EMS has an unwavering commitment to provide the best pre-hospital advanced life support to the communities we are entrusted with. We continue to improve, learn, and grow. We look forward to the continued partnerships of the Allegan group and consider it a privilege to serve a community of which we are an integral part. Our compassion for people, skill to deliver timely care, and drive to succeed is at the heart of what we do every day at Life EMS. Thank you for allowing us to demonstrate this to you the communities we partner with.



**Allegan County
Destination Facilities
October 1, 2019 through December 31, 2019**

Drop Off Facility	1st Quarter 2018	% Total 1st Quarter 2018	2nd Quarter 2018	% Total 2nd Quarter 2018	3rd Quarter 2018	% Total 3rd Quarter 2018	4th Quarter 2018	% Total 4th Quarter 2018	1st Quarter 2019	% Total 1st Quarter 2019	2nd Quarter 2019	% Total 2nd Quarter 2019	3rd Quarter 2019	% Total 3rd Quarter 2019	4th Quarter 2019	% Total 4th Quarter 2019
ALLEGAN GENERAL HOSP	144	49.3%	167	56.8%	166	50.6%	143	47.4%	188	55.1%	204	55.3%	202	60.5%	172	59.1%
BORGESS - PIPP HOSPITAL	4	1.4%	7	2.4%	0	0.0%	1	0.3%	3	0.9%	4	1.1%	0	0.0%	2	0.7%
BORGESS MEDICAL CENTER	26	8.9%	35	11.9%	36	11.0%	35	11.6%	35	10.3%	31	8.4%	20	6.0%	32	11.0%
BRONSON BATTLE CREEK	1	0.3%	0	0.0%	0	0.0%	0	0.0%	1	0.3%	0	0.0%	0	0.0%	0	0.0%
BRONSON LAKEVIEW-PAW PAW	2	0.7%	2	0.7%	1	0.3%	2	0.7%	4	1.2%	0	0.0%	1	0.3%	2	0.7%
BRONSON METHODIST HOSPITAL	64	21.9%	46	15.6%	76	23.2%	82	27.2%	69	20.2%	65	17.6%	67	20.1%	52	17.9%
Bronson South Haven	0	0.0%	2	0.7%	1	0.3%	0	0.0%	1	0.3%	1	0.3%	0	0.0%	0	0.0%
HOLLAND COMMUNITY HOSP	29	9.9%	15	5.1%	24	7.3%	15	5.0%	21	6.2%	22	6.0%	19	5.7%	15	5.2%
METRO HEALTH HOSPITAL	6	2.1%	4	1.4%	8	2.4%	6	2.0%	5	1.5%	13	3.5%	16	4.8%	9	3.1%
SAINT MARY'S HEALTH CARE	3	1.0%	3	1.0%	5	1.5%	1	0.3%	4	1.2%	6	1.6%	1	0.3%	1	0.3%
SPECTRUM BLODGETT HOSPITAL	1	0.3%	4	1.4%	1	0.3%	1	0.3%	1	0.3%	0	0.0%	1	0.3%	0	0.0%
SPECTRUM BUTTERWORTH HOSPITAL	5	1.7%	1	0.3%	2	0.6%	8	2.6%	2	0.6%	12	3.3%	4	1.2%	2	0.7%
Spectrum Health Pennock	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Spectrum Helen Devos Children's Hospital	6	2.1%	4	1.4%	5	1.5%	4	1.3%	3	0.9%	3	0.8%	1	0.3%	2	0.7%
ZEELAND COMMUNITY HOSP	1	0.3%	4	1.4%	3	0.9%	4	1.3%	4	1.2%	8	2.2%	2	0.6%	2	0.7%
Grand Total	292	100.0%	294	100.0%	328	100.0%	302	100.0%	341	100.0%	369	100.0%	334	100.0%	291	100.0%

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Reporting Period October 1 - December 31, 2019

	All Life EMS Area	Allegan City	Allegan Township	Cheshire	Trowbridge	Valley		
Priority 1 2 3 requests by each municipality (does not include hospital calls)	387	140	125	44	39	39		
Priority 1 2 3 transports by each municipality (does not include hospital calls)	291	112	99	29	24	27		
Priority 1 2 3 treatment on scene / no transport (does not include hospital calls)	63	20	16	10	9	8		
Cancelled after dispatched (not included in above numbers)	9	3	1	2	0	3		
	All Life EMS Area	Allegan City	Allegan Township	Cheshire	Trowbridge	Valley		
Priority 1 Response time % 15 min or less	97%	99%	98%	100%	85%	100%		
Average response time for each of the above	0:06:42	0:04:33	0:05:55	0:09:02	0:09:45	0:10:38		
Median response time for each of the above	0:05:46	0:03:55	0:05:01	0:09:51	0:08:18	0:09:08		
Transports from Allegan hospital	139							
Transfers from other facilities	49							
	All Life EMS Area	Allegan City	Allegan Township	Cheshire	Trowbridge	Valley		
Total mobility in the Life EMS service area	117	61	50	2	3	1		
Standbys (all of Allegan County)	Police Only	Fire Only	Total	Total Hours				
	0	10	10	4.53 Hrs				

Reporting Period October 1 - December 31, 2019

Calls outside the Life EMS service area (mutual aid responses)	74							
Transports outside the Life EMS service area (mutual aid transports)	61							
Mutual aid responses by Life EMS to each municipality outside the primary service area	P1, 2, 3 Calls							
	Dispatch Zone	Requests	Complete					
	Allegan - Casco	0	0					
	Allegan - Clyde	0	0					
	Allegan - Dorr	0	0					
	Allegan - Fillmore	0	0					
	Allegan - Ganges	1	1					
	Allegan - Gun Plain	6	6					
	Allegan - Heath	0	0					
	Allegan - Hopkins	0	0					
	Allegan - Laketon	2	1					
	Allegan - Lee	2	1					
	Allegan - Leighton	0	0					
	Allegan - Manlius	1	1					
	Allegan - Martin	0	0					
	Allegan - Monterey	1	1					
	Allegan - Otsego City	1	1					
	Allegan - Otsego Twp	11	6					
	Allegan - Overisel	0	0					
	Allegan - Plainwell	22	22					
	Allegan - Salem	1	0					
	Allegan - Saugatuck	2	1					
	Allegan - Watson	0	0					
	Allegan - Wayland City	1	1					
	Allegan - Wayland Twp	2	2					
	TOTAL	53	44					

Reporting Period October 1 - December 31, 2019

	TOTAL	TOTAL by Responding Agency						
Mutual aid requests into the Life EMS service area	5	AMR - 4 Plainwell - 1						
	TOTAL Post Moves	Area Covered	TOTAL TIME	Mutual Aid Requests				
Signal point moves to cover other Allegan County Service areas	79	Plainwell 61 AMR 17 Wayland 1	Plainwell 42:29:39 AMR 14:54:50 Wayland 0:00:00	Plainwell 17 AMR 5 Wayland 1				

Reporting Period October 1 - December 31, 2019

Full listing of P 1,2,3 and fire/police standby calls by municipality with date, tag# , zone, and response time.									
Run#	Date	Dispatch Zone	Response Priority	Dispatch	At Scene	Response			
2472224	10/1/2019	Allegan - Allegan City	MED 1	7:17:28	7:20:20	0:02:52			
2474276	10/3/2019	Allegan - Allegan City	MED 1	8:40:17	8:42:42	0:02:25			
2474506	10/3/2019	Allegan - Allegan City	MED 1	12:02:24	12:05:25	0:03:01			
2478272	10/7/2019	Allegan - Allegan City	MED 1	3:01:36	3:03:48	0:02:12			
2480036	10/8/2019	Allegan - Allegan City	MED 1	17:07:34	17:11:21	0:03:47			
2480209	10/8/2019	Allegan - Allegan City	MED 1	22:18:16	22:19:49	0:03:13			
2481148	10/9/2019	Allegan - Allegan City	MED 1	19:25:28	19:26:56	0:01:28			
2483883	10/12/2019	Allegan - Allegan City	MED 1	20:54:01	20:57:00	0:02:59			
2485734	10/14/2019	Allegan - Allegan City	MED 1	18:48:49	18:54:36	0:05:47			
2485881	10/15/2019	Allegan - Allegan City	MED 1	0:54:05	1:09:57	0:15:52			
2486311	10/15/2019	Allegan - Allegan City	MED 1	10:21:20	10:31:11	0:09:51			
2487277	10/16/2019	Allegan - Allegan City	MED 1	12:42:00	12:48:46	0:06:46			
2488520	10/17/2019	Allegan - Allegan City	MED 1	19:03:36	19:06:41	0:03:05			
2489021	10/18/2019	Allegan - Allegan City	MED 1	8:16:24	8:20:02	0:03:38			
2489101	10/18/2019	Allegan - Allegan City	MED 1	9:15:14	9:20:40	0:05:27			
2489166	10/18/2019	Allegan - Allegan City	MED 1	10:40:06	10:42:21	0:02:15			
2490340	10/19/2019	Allegan - Allegan City	MED 1	16:15:25	16:18:21	0:05:06			
2490413	10/19/2019	Allegan - Allegan City	MED 1	19:11:27	19:14:42	0:03:15			
2490460	10/19/2019	Allegan - Allegan City	MED 1	21:54:04	21:55:21	0:01:17			
2491159	10/20/2019	Allegan - Allegan City	MED 1	16:53:00	16:54:30	0:01:30			
2496216	10/26/2019	Allegan - Allegan City	MED 1	0:51:29	0:58:09	0:06:50			
2497323	10/27/2019	Allegan - Allegan City	MED 1	3:54:48	4:00:18	0:05:29			
2497489	10/27/2019	Allegan - Allegan City	MED 1	13:36:43	13:42:55	0:06:20			
2497501	10/27/2019	Allegan - Allegan City	MED 1	14:23:51	14:28:18	0:04:28			
2498306	10/28/2019	Allegan - Allegan City	MED 1	12:13:59	12:19:16	0:05:17			
2499482	10/29/2019	Allegan - Allegan City	MED 1	11:28:20	11:32:07	0:03:47			
2503505	11/2/2019	Allegan - Allegan City	MED 1	11:18:16	11:22:46	0:04:31			
2505753	11/4/2019	Allegan - Allegan City	MED 1	23:39:06	23:42:56	0:03:50			
2506623	11/5/2019	Allegan - Allegan City	MED 1	12:39:04	12:44:08	0:05:04			
2507072	11/5/2019	Allegan - Allegan City	MED 1	20:52:01	20:54:41	0:02:51			
2508191	11/6/2019	Allegan - Allegan City	MED 1	21:27:46	21:29:27	0:01:42			
2508242	11/7/2019	Allegan - Allegan City	MED 1	0:49:19	0:56:14	0:06:54			
2508270	11/7/2019	Allegan - Allegan City	MED 1	2:34:02	2:38:29	0:04:27			
2510503	11/8/2019	Allegan - Allegan City	MED 1	22:25:05	22:38:53	0:14:18			
2513266	11/11/2019	Allegan - Allegan City	MED 1	23:33:23	23:40:03	0:06:45			
2514546	11/13/2019	Allegan - Allegan City	MED 1	1:02:12	1:06:24	0:04:12			
2516867	11/15/2019	Allegan - Allegan City	MED 1	9:50:00	9:53:40	0:03:40			
2521351	11/19/2019	Allegan - Allegan City	MED 1	20:09:00	20:18:13	0:09:37			
2523261	11/21/2019	Allegan - Allegan City	MED 1	13:33:51	13:36:27	0:02:36			
2524252	11/22/2019	Allegan - Allegan City	MED 1	11:59:10	12:05:16	0:06:07			
2525129	11/23/2019	Allegan - Allegan City	MED 1	9:04:44	9:10:32	0:07:13			
2526746	11/25/2019	Allegan - Allegan City	MED 1	11:29:37	11:30:16	0:00:39			
2527264	11/25/2019	Allegan - Allegan City	MED 1	21:15:55	21:21:01	0:05:05			
2527617	11/26/2019	Allegan - Allegan City	MED 1	5:32:43	5:35:09	0:02:26			
2528651	11/27/2019	Allegan - Allegan City	MED 1	9:52:29	9:55:05	0:02:35			
2529303	11/27/2019	Allegan - Allegan City	MED 1	22:07:07	22:11:06	0:03:59			
2529657	11/28/2019	Allegan - Allegan City	MED 1	20:11:14	20:18:07	0:05:55			
2530485	11/29/2019	Allegan - Allegan City	MED 1	13:09:10	13:15:13	0:06:02			
2530825	11/29/2019	Allegan - Allegan City	MED 1	20:06:09	20:09:56	0:03:47			
2531606	11/30/2019	Allegan - Allegan City	MED 1	23:04:06	23:08:47	0:04:41			
2532385	12/2/2019	Allegan - Allegan City	MED 1	0:34:58	0:40:54	0:05:56			

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2487652	10/16/2019	Allegan - Allegan Twp	MED 1	19:21:36	19:27:20	0:05:44		
2488311	10/17/2019	Allegan - Allegan Twp	MED 1	14:55:03	14:59:18	0:04:15		
2488949	10/18/2019	Allegan - Allegan Twp	MED 1	2:54:53	3:07:26	0:12:54		
2490172	10/19/2019	Allegan - Allegan Twp	MED 1	11:00:23	11:04:01	0:05:28		
2491234	10/20/2019	Allegan - Allegan Twp	MED 1	19:56:29	20:04:19	0:08:04		
2492155	10/21/2019	Allegan - Allegan Twp	MED 1	16:06:51	16:07:12	0:00:37		
2496070	10/25/2019	Allegan - Allegan Twp	MED 1	18:14:57	18:17:01	0:02:04		
2496679	10/26/2019	Allegan - Allegan Twp	MED 1	11:29:43	11:37:54	0:08:10		
2499353	10/29/2019	Allegan - Allegan Twp	MED 1	8:52:24	8:59:05	0:06:42		
2499390	10/29/2019	Allegan - Allegan Twp	MED 1	9:44:16	9:52:37	0:08:21		
2500518	10/30/2019	Allegan - Allegan Twp	MED 1	12:09:44	12:14:05	0:03:00		
2502405	11/1/2019	Allegan - Allegan Twp	MED 1	9:40:28	9:46:01	0:05:33		
2504427	11/3/2019	Allegan - Allegan Twp	MED 1	16:17:55	16:21:46	0:03:55		
2504905	11/4/2019	Allegan - Allegan Twp	MED 1	3:06:15	3:17:06	0:10:51		
2506108	11/5/2019	Allegan - Allegan Twp	MED 1	6:11:31	6:25:36	0:12:29		
2508490	11/7/2019	Allegan - Allegan Twp	MED 1	11:11:27	11:15:16	0:03:49		
2508911	11/7/2019	Allegan - Allegan Twp	MED 1	16:03:01	16:03:07	0:00:00		
2508923	11/7/2019	Allegan - Allegan Twp	MED 1	16:08:19	16:10:34	0:03:04		
2509250	11/7/2019	Allegan - Allegan Twp	MED 1	22:38:06	22:49:27	0:11:21		
2509870	11/8/2019	Allegan - Allegan Twp	MED 1	11:25:05	11:30:36	0:06:23		
2510475	11/8/2019	Allegan - Allegan Twp	MED 1	21:44:51	21:52:40	0:07:50		
2511162	11/9/2019	Allegan - Allegan Twp	MED 1	17:04:33	17:08:03	0:03:30		
2511991	11/10/2019	Allegan - Allegan Twp	MED 1	19:35:01	19:43:12	0:08:11		
2515206	11/13/2019	Allegan - Allegan Twp	MED 1	15:03:16	15:06:45	0:01:48		
2515307	11/13/2019	Allegan - Allegan Twp	MED 1	17:19:16	17:24:12	0:04:56		
2516699	11/15/2019	Allegan - Allegan Twp	MED 1	4:34:09	4:42:37	0:08:28		
2518746	11/17/2019	Allegan - Allegan Twp	MED 1	5:58:18	6:04:04	0:05:46		
2519716	11/18/2019	Allegan - Allegan Twp	MED 1	12:31:55	12:32:50	0:00:55		
2520080	11/18/2019	Allegan - Allegan Twp	MED 1	18:32:12	18:34:27	0:02:15		
2521251	11/19/2019	Allegan - Allegan Twp	MED 1	16:37:04	16:42:50	0:05:45		
2521964	11/20/2019	Allegan - Allegan Twp	MED 1	11:49:37	11:49:48	0:00:12		
2522475	11/20/2019	Allegan - Allegan Twp	MED 1	18:56:27	19:00:26	0:03:59		
2524158	11/22/2019	Allegan - Allegan Twp	MED 1	9:49:57	9:52:37	0:02:40		
2524491	11/22/2019	Allegan - Allegan Twp	MED 1	14:45:08	14:55:39	0:10:31		
2526936	11/25/2019	Allegan - Allegan Twp	MED 1	14:17:28	14:23:50	0:06:22		
2527307	11/25/2019	Allegan - Allegan Twp	MED 1	22:58:39	23:13:44	0:13:32		
2528347	11/26/2019	Allegan - Allegan Twp	MED 1	18:52:06	18:55:38	0:03:38		
2528780	11/27/2019	Allegan - Allegan Twp	MED 1	11:48:03	11:51:02	0:03:06		
2529526	11/28/2019	Allegan - Allegan Twp	MED 1	13:21:06	13:24:46	0:03:39		
2530183	11/29/2019	Allegan - Allegan Twp	MED 1	10:44:07	10:57:43	0:13:36		
2530853	11/29/2019	Allegan - Allegan Twp	MED 1	21:27:22	21:32:01	0:04:39		
2531560	11/30/2019	Allegan - Allegan Twp	MED 1	20:09:45	20:15:30	0:05:45		
2532196	12/1/2019	Allegan - Allegan Twp	MED 1	15:59:24	16:03:54	0:04:30		
2533063	12/2/2019	Allegan - Allegan Twp	MED 1	11:47:29	11:54:37	0:07:08		
2536831	12/5/2019	Allegan - Allegan Twp	MED 1	23:22:45	23:24:04	0:01:19		
2537928	12/6/2019	Allegan - Allegan Twp	MED 1	16:02:53	16:07:48	0:04:55		
2537929	12/6/2019	Allegan - Allegan Twp	MED 1	16:03:14	16:15:54	0:12:40		
2542462	12/11/2019	Allegan - Allegan Twp	MED 1	7:15:24	7:32:42	0:17:35		
2542941	12/11/2019	Allegan - Allegan Twp	MED 1	12:22:28	12:23:57	0:01:29		
2543296	12/11/2019	Allegan - Allegan Twp	MED 1	17:45:14	17:50:13	0:04:59		
2545509	12/13/2019	Allegan - Allegan Twp	MED 1	22:12:35	22:19:24	0:06:59		
2546058	12/14/2019	Allegan - Allegan Twp	MED 1	10:06:26	10:14:41	0:08:14		
2547651	12/16/2019	Allegan - Allegan Twp	MED 1	11:24:30	11:26:46	0:00:00		
2553244	12/21/2019	Allegan - Allegan Twp	MED 1	17:39:21	17:43:27	0:04:07		

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2540931	12/9/2019	Allegan - Cheshire	MED 2	17:55:43	18:03:02	0:07:30	
2542511	12/11/2019	Allegan - Cheshire	MED 2	8:28:27	8:42:01	0:13:37	
Run#	Date	Dispatch Zone	Response Priority	Dispatch	At Scene	Response	
2477546	10/6/2019	Allegan - Cheshire	MED 3	9:02:37	9:03:28	0:01:44	
2479403	10/8/2019	Allegan - Cheshire	MED 3	3:09:17	3:32:02	0:22:18	
2484269	10/13/2019	Allegan - Cheshire	MED 3	5:57:07	6:15:22	0:18:21	
2487052	10/16/2019	Allegan - Cheshire	MED 3	6:17:50	6:35:40	0:20:55	
2491576	10/21/2019	Allegan - Cheshire	MED 3	1:18:32	1:29:09	0:10:36	
2493908	10/23/2019	Allegan - Cheshire	MED 3	12:36:56	12:50:21	0:13:32	
2500983	10/30/2019	Allegan - Cheshire	MED 3	19:46:32	19:57:11	0:10:43	
2501767	10/31/2019	Allegan - Cheshire	MED 3	16:07:55	16:23:55	0:16:00	
2507644	11/6/2019	Allegan - Cheshire	MED 3	13:08:34	13:21:21	0:12:47	
2535753	12/4/2019	Allegan - Cheshire	MED 3	17:26:23	17:35:59	0:09:40	
2536199	12/5/2019	Allegan - Cheshire	MED 3	10:45:32	10:58:57	0:13:25	
2538773	12/7/2019	Allegan - Cheshire	MED 3	18:39:56	18:57:10	0:17:14	
2544201	12/12/2019	Allegan - Cheshire	STAGE MED 2	21:39:40	21:42:00	0:11:17	
2562786	12/31/2019	Allegan - Cheshire	MED 3	16:26:35	16:38:53	0:12:19	
Run#	Date	Dispatch Zone	Response Priority	Dispatch	At Scene	Response	
2476473	10/5/2019	Allegan - Trowbridge	MED 1	2:12:24	2:18:29	0:06:05	
2477749	10/6/2019	Allegan - Trowbridge	MED 1	15:58:42	16:07:52	0:09:10	
2479392	10/8/2019	Allegan - Trowbridge	MED 1	1:40:04	1:49:18	0:09:15	
2486880	10/15/2019	Allegan - Trowbridge	MED 1	21:25:37	21:32:33	0:06:55	
2487251	10/16/2019	Allegan - Trowbridge	MED 1	12:10:35	12:16:44	0:06:09	
2487942	10/17/2019	Allegan - Trowbridge	MED 1	9:45:22	9:54:02	0:08:40	
2488330	10/17/2019	Allegan - Trowbridge	MED 1	15:01:11	15:07:11	0:05:59	
2501029	10/30/2019	Allegan - Trowbridge	MED 1	21:27:19	21:32:16	0:04:56	
2507100	11/5/2019	Allegan - Trowbridge	MED 1	23:04:58	23:12:47	0:07:50	
2511248	11/9/2019	Allegan - Trowbridge	MED 1	20:55:22	21:03:19	0:07:57	
2511913	11/10/2019	Allegan - Trowbridge	MED 1	16:06:42	16:11:47	0:05:05	
2516357	11/14/2019	Allegan - Trowbridge	MED 1	23:27:49	23:36:28	0:08:39	
2521847	11/20/2019	Allegan - Trowbridge	MED 1	10:27:47	10:31:45	0:04:04	
2527593	11/26/2019	Allegan - Trowbridge	MED 1	2:33:22	2:42:29	0:09:07	
2528538	11/27/2019	Allegan - Trowbridge	MED 1	3:54:57	4:10:31	0:15:34	
2530000	11/29/2019	Allegan - Trowbridge	MED 1	1:15:46	1:41:05	0:25:18	
2530887	11/30/2019	Allegan - Trowbridge	MED 1	0:08:43	0:25:59	0:17:16	
2539162	12/8/2019	Allegan - Trowbridge	MED 1	2:06:24	2:16:02	0:09:38	
2539227	12/8/2019	Allegan - Trowbridge	MED 1	7:29:40	7:51:09	0:21:29	
2539253	12/8/2019	Allegan - Trowbridge	MED 1	8:43:51	8:52:04	0:08:50	
2551846	12/20/2019	Allegan - Trowbridge	MED 1	6:24:14	6:30:03	0:05:49	
2552872	12/21/2019	Allegan - Trowbridge	MED 1	2:03:44	2:19:12	0:15:48	
2553855	12/22/2019	Allegan - Trowbridge	MED 1	12:03:02	12:08:47	0:05:45	
2556709	12/25/2019	Allegan - Trowbridge	MED 1	14:38:09	14:39:05	0:00:56	
2561133	12/30/2019	Allegan - Trowbridge	MED 1	5:24:46	5:31:58	0:07:13	
2562166	12/31/2019	Allegan - Trowbridge	MED 1	4:09:23	4:29:34	0:20:11	

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Run#	Date	Dispatch Zone	Response Priority	Dispatch	At Scene	Response
2473607	10/2/2019	Allegan - Trowbridge	MED 2	8:52:59	8:53:38	0:00:40
2481744	10/10/2019	Allegan - Trowbridge	MED 2	13:06:23	13:19:10	0:14:11
2493689	10/23/2019	Allegan - Trowbridge	MED 2	9:18:21	9:25:21	0:06:59
2512593	11/11/2019	Allegan - Trowbridge	MED 2	10:17:21	10:24:23	0:07:06
Run#	Date	Dispatch Zone	Response Priority	Dispatch	At Scene	Response
2473733	10/2/2019	Allegan - Trowbridge	MED 3	11:28:31	11:35:42	0:07:10
2502895	11/1/2019	Allegan - Trowbridge	MED 3	19:49:06	19:47:48	0:00:00
2505159	11/4/2019	Allegan - Trowbridge	MED 3	11:00:23	11:14:16	0:13:53
2506929	11/5/2019	Allegan - Trowbridge	MED 3	16:28:26	16:29:38	0:01:13
2515235	11/13/2019	Allegan - Trowbridge	MED 3	15:27:30	15:34:55	0:07:24
2529495	11/28/2019	Allegan - Trowbridge	MED 3	11:42:51	11:53:40	0:13:56
2538108	12/7/2019	Allegan - Trowbridge	MED 3	0:21:42	0:29:10	0:07:46
2559157	12/27/2019	Allegan - Trowbridge	MED 3	23:52:15	0:10:17	0:18:03
2559581	12/28/2019	Allegan - Trowbridge	MED 3	9:39:08	9:48:37	0:14:59
Run#	Date	Dispatch Zone	Response Priority	Dispatch	At Scene	Response
2472273	10/1/2019	Allegan - Valley	MED 1	8:24:18	8:40:00	0:15:41
2474300	10/3/2019	Allegan - Valley	MED 1	9:35:44	9:40:06	0:04:23
2474995	10/4/2019	Allegan - Valley	MED 1	0:44:05	0:53:11	0:09:05
2482159	10/11/2019	Allegan - Valley	MED 1	1:02:14	1:16:08	0:14:13
2484415	10/13/2019	Allegan - Valley	MED 1	14:37:44	14:45:11	0:07:39
2485549	10/14/2019	Allegan - Valley	MED 1	14:56:51	15:10:48	0:13:57
2486304	10/15/2019	Allegan - Valley	MED 1	10:11:19	10:20:02	0:08:43
2492269	10/21/2019	Allegan - Valley	MED 1	18:19:42	18:35:01	0:15:19
2506053	11/5/2019	Allegan - Valley	MED 1	1:15:34	1:24:44	0:09:10
2507505	11/6/2019	Allegan - Valley	MED 1	10:54:25	11:02:41	0:08:16
2521039	11/19/2019	Allegan - Valley	MED 1	15:12:17	15:20:17	0:08:00
2525744	11/24/2019	Allegan - Valley	MED 1	0:57:58	1:12:00	0:14:18
2525933	11/24/2019	Allegan - Valley	MED 1	12:13:59	12:24:23	0:07:29
2533467	12/2/2019	Allegan - Valley	MED 1	17:41:18	17:56:44	0:15:26
2546076	12/14/2019	Allegan - Valley	MED 1	10:47:01	10:55:20	0:08:19
2550702	12/19/2019	Allegan - Valley	MED 1	4:33:38	4:43:45	0:10:12
2553416	12/22/2019	Allegan - Valley	MED 1	0:08:03	0:20:04	0:12:12
2557785	12/26/2019	Allegan - Valley	MED 1	18:54:56	19:03:59	0:09:02
Run#	Date	Dispatch Zone	Response Priority	Dispatch	At Scene	Response
2483932	10/12/2019	Allegan - Valley	MED 2	22:47:02	23:00:20	0:13:17
2492309	10/21/2019	Allegan - Valley	MED 2	19:34:03	19:40:06	0:06:02
2493955	10/23/2019	Allegan - Valley	MED 2	13:24:27	13:40:27	0:16:00
2500256	10/30/2019	Allegan - Valley	MED 2	9:38:15	9:45:13	0:07:09
2505512	11/4/2019	Allegan - Valley	MED 2	15:15:43	15:25:04	0:09:21
2512015	11/10/2019	Allegan - Valley	MED 2	20:52:40	20:58:05	0:05:29
2528633	11/27/2019	Allegan - Valley	MED 2	9:04:33	9:18:05	0:13:31
2534952	12/4/2019	Allegan - Valley	MED 2	7:41:23	7:56:02	0:14:39
2546447	12/14/2019	Allegan - Valley	MED 2	23:12:47	23:21:21	0:08:38

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Run#	Date	Dispatch Zone	Response Priority	Dispatch	At Scene	Response		
2473116	10/1/2019	Allegan - Valley	MED 3	15:11:50	15:23:12	0:11:23		
2474313	10/3/2019	Allegan - Valley	MED 3	9:48:54	9:57:54	0:09:00		
2485629	10/14/2019	Allegan - Valley	MED 3	16:19:40	16:33:14	0:13:35		
2485672	10/14/2019	Allegan - Valley	MED 3	17:27:59	17:44:16	0:15:46		
2490079	10/19/2019	Allegan - Valley	MED 3	3:22:46	3:36:13	0:13:35		
2499291	10/29/2019	Allegan - Valley	MED 3	5:56:30	6:13:32	0:17:02		
2499294	10/29/2019	Allegan - Valley	MED 3	6:00:27	6:01:03	0:00:00		
2518165	11/16/2019	Allegan - Valley	MED 3	15:09:23	15:22:20	0:11:19		
2520628	11/19/2019	Allegan - Valley	MED 3	9:52:11	10:02:36	0:10:26		
2529562	11/28/2019	Allegan - Valley	MED 3	15:01:49	15:10:43	0:08:53		
2532248	12/1/2019	Allegan - Valley	MED 3	18:01:16	18:14:38	0:13:29		
2551496	12/19/2019	Allegan - Valley	MED 3	23:18:04	23:25:25	0:00:00		
Run#	Date	Dispatch Zone	Response Priority	Dispatch	Completed	TMT		
2482476	10/11/2019	Allegan - Valley	Fire Standby	7:17:02	7:24:51	0:10:29		
2486510	10/15/2019	Allegan - Allegan City	Fire Standby	12:49:05	12:56:27	0:30:46		
2489609	10/18/2019	Allegan - Allegan City	Fire Standby	19:04:09	19:08:39	0:46:39		
2501091	10/31/2019	Allegan - Valley	Fire Standby	0:38:22	0:53:36	0:18:57		
2501201	10/31/2019	Allegan - Allegan Twp	Fire Standby	8:15:51	8:19:38	0:06:24		
2521126	11/19/2019	Allegan - Trowbridge	Fire Standby	15:32:28	15:39:47	0:24:29		
2536063	12/5/2019	Allegan - Allegan Twp	Fire Standby	7:56:38	8:00:48	0:09:29		
2550535	12/18/2019	Allegan - Cheshire	Fire Standby	19:08:22	19:22:05	0:19:43		
2551249	12/19/2019	Allegan - Allegan City	Fire Standby	15:11:54	15:12:09	0:09:35		
2560733	12/29/2019	Allegan - Allegan Twp	Fire Standby	21:53:32	22:03:13	1:35:24		