



**Allegan Response Area Community Board Update Agenda
7/17/2019 08:00-09:00**

1. Call to order
2. Review / approval of minutes from 4/17/2019
3. Allegan Response Area report – April 1, 2019 – June 30, 2019
 - a. Operations Overview – John Pinkster
 - b. Response Time and Mutual Aid Statistics – John Pinkster
 - c. Financial Performance Summary – Kraig Dodge
 - d. General Operations Discussion
4. Other Business
 - a. Update on Columbia Twp.
 - b. Open Forum / Comments
5. Next Meeting Date: **Wednesday October 16, 2019 (08:00) AGH
Michigan Room**
6. Adjourn



AMBULANCE

Allegan Response Area Community Board Update Minutes 4/17/2019

Present: John Pinkster (Life), Kraig Dodge (Life), Marv Voss (Cheshire), Jerry Barbini (AGH), Jeff Kaylor (Trowbridge Twp), Steve Schulz (Allegan Twp), Jay Gibson (AL City) Dee Hoffman (AGH)

1. Called to order at 08:05 by John Pinkster. Introductions.
2. Motion and approval of Q4 2018 minutes.
3. Operations report – John reported that overall things were going well. Transport volumes on ambulance were up for Q1 2019 which has translated to a better overall budget situation as compared to 2018.
 - a. Life EMS was once again selected as a West Michigan Best & Brightest employer. Life EMS has had this excellence distinction for several years running now.
 - b. CVAvengers. This QI initiative and its positive impact on real world stroke treatment and documentation were discussed. Overall the program was a very large success.
 - c. Destination report. Transport volumes into Allegan General were discussed.
4. Call stats and performance metrics were presented by John.
 - a. Discussion took place about post moves for Plainwell EMS. Steve voiced concern about the high number of these and the conversion rates into calls. Group will monitor the numbers for trending.
 - b. Discussion took place regarding the availability of units for hospital transfers and 911 calls and overall staffing levels.
5. The Financial report was presented by Kraig Dodge and reviewed minus the month of March. YTD revenue was up given the increase in ambulance transports, which was reflected in the financial report.
6. Other business:
 - a. Pinegrove addition – John discussed that this was complete and the crew was moved back into the base. The base was now much more attractive to crews given the presence of bedrooms.
 - b. Fennville Contract. John updated the group that AMR ended up retaining the Fennville contract as their bid for service had come in lower than that of Life EMS primarily tied to their service geography with the Holland area.
 - c. Columbia Twp. John updated the group that Life EMS was still pursuing the Columbia area. Movement seemed to be continuing forward but at a very slow pace.
7. Open discussion
8. Adjourned 8:47 A.M. Next meeting scheduled for Wednesday July 17 at 08:00

Allegan Response Area Agreement



Second Quarter Operations Summary April, May, June 2019

Life EMS is committed to excellence in the communities we serve. We believe the information contained in this report is indicative of our pursuit of excellence and of the highest quality of emergency medical services.

This report reflects Life EMS responses for the five municipalities covered by the Allegan Response Area Agreement for the months of April, May and June 2019. In addition it provides a brief comparison between the 2019 and 2018 data sets to highlight annual changes and trends.

In the second quarter of 2019 Life EMS Ambulance responded to 459 requests for service in the five municipalities covered by this agreement. This resulted in 374 total transports. Our aggregate on time performance for priority one life threatening emergencies was 99% with an average response time of 5 minutes and 28 seconds. By way of comparison, our 2018 second quarter responses totaled 382 requests resulting in 294 transports with a priority one on time performance of 97%.

We provided 188 inter-facility transports from Allegan General Hospital and 170 wheelchair van trips throughout the community. This compares to 166 inter-facility ambulance and 136 wheelchair transports in the second quarter of 2018. Both inter-facility ambulance and wheelchair volumes have risen in comparison to the previous year.

Life EMS responded to 54 mutual aid requests in the 2nd quarter of 2019 resulting in 48 transports. We requested mutual aid twice. In comparison, during the 2nd quarter of 2018 we received 51 mutual aid requests (resulting in 46 transports).

This quarter we were requested 210 times to sit post as coverage for other EMS agencies. This resulted in 140.9 hours in which we adjusted our staging to assist other communities. This is a slight decrease from 218 moves and 151.1 hours in the 2nd quarter of 2018. Life EMS continues to carefully evaluate the staging of our ambulances to ensure that adequate coverage remains for our communities during these request times.

There were 10 incidents in which Life EMS Ambulance provided dedicated medical standby coverage to area police and fire departments. This resulted in just over 10 hours of high quality advanced life support coverage to rescue workers at no additional cost to our communities.

Leveraging technology to improve operational efficiency is a continuous goal at Life EMS as evident by our early adoption of the FirstNet platform. FirstNet, is the first nationwide network dedicated to public safety enabling reliable high-speed cellular data connections through a hardened, proprietary network that provides both data priority and pre-emption capabilities to registered users. The cellular bandwidth (known internally as Band 14) was acquired by AT&T and has been in

development the past few years. A recent real world example of FirstNet success was seen at this year's Kalamazoo Marathon where Life EMS utilized a FirstNet COLT tower to augment local cellular service capabilities.

Historically, public safety needs during the Kalamazoo marathon have been met with lackluster performance. Data speeds on all 3 major vendor networks (Sprint, AT&T, and Verizon) are brought to a crawl and it becomes exceedingly difficult to send even a text message, let alone track EMS units, monitor radar feeds, complete patient care records and log events into MI-CIMS. For 2019, we were able to secure the satellite based COLT tower from AT&T which allowed local broadcasting of a true "band 14" FirstNet signal. This FirstNet bubble extended nearly a mile from the command post and allowed Life EMS personnel and vehicles on the network to function with uninterrupted data speeds. Real world tests showed traditional and "commercial" AT&T and Verizon networks crawled along at an almost unusable 0.5 Mbps despite claims of "priority traffic" and "pre-emption capability". Band 14 FirstNet (an important differentiation from the FirstNet offered to friends and family) maintained consistent end user data rates of 34-37Mbps download and 17-19Mbps upload to be maintained even while the traditional networks stalled. While data streams were solid, they were not without some minor hiccups along the way, and occasionally a device would get kicked off band 14 to the traditional AT&T network. This required a re-boot to the device, which then readily re-connected to the COLT's band 14 signal. Despite these minor challenges, the COLT notably improved data support to the EMS sector throughout the duration of the Marathon. Feedback from this event was subsequently shared with AT&T / FirstNet to allow them to examine device connectivity in the hopes that some simple system adjustments will allow even better performance in the future. Finally, the formal Life EMS feedback on band 14 FirstNet will be featured in an upcoming EMS themed newsletter demonstrating Life EMS as an early adopter of this cutting edge communications technology. Northeastern Van Buren and South Central Allegan Counties are receiving an additional band 14 capable tower each this calendar year that should improve overall network reception in the municipalities covered by Life EMS allowing for the transition to FirstNet in these counties.

Shifting our focus from technology to community engagement we find that during the months of April, May and June 2019, Life EMS Ambulance participated in 11 community-related activities in Allegan County. Two highlights include the April 24th Shield of Hope Show of Support and Allegan General Hospitals Youth Summer Safety Camp.

Hosted at Allegan General Hospital the "Youth Summer Safety Camp" took place June 24th through the 28th. This week long day camp, hosted at Allegan General Hospital, allows students an opportunity to learn all aspects of emergency services encompassing both pre-hospital and in-hospital aspects of care. Specific skills taught during the camp include putting out a live fire, CPR basics, scrubbing into a mock surgical case and learning how 911 calls are process. Life EMS paramedic CJ Hess and Life EMS EMT Haley Grogan were featured as guest speakers on June 26. They brought one of our Allegan based ambulances with them and taught the group about the EMS profession, concepts of triage and how EMS integrates into the patient care continuum. The camp culminated in a mock disaster, which took place on Friday the 28th allowing the students to put their classroom-acquired knowledge into simulated hands-on practice.

On April 24th Life EMS had the privilege to participate in a Shields of Hope Show of Support for Avery Betts. Avery is the seven-year-old daughter of Mike and Melissa Betts. Mike, a Saugatuck firefighter, and Melissa, an AMR paramedic stationed out of Fennville, have stood by their daughter during her two year plus fight with DIPG, a rare, difficult to treat, and universally fatal form of brain cancer. To recognize Avery's heroic stand to against the odds, the Saugatuck Fire Department coordinated a "surprise" parade of emergency vehicles, which were rallied together as support for Avery and her family. Life EMS's own Allegan Supervisor, Markie McGowan, (a former partner of Melissa) represented Life EMS during the parade. We hope that the demonstration that evening provided Avery and her family a small measure of encouragement to continue such an insurmountable fight. Unfortunately, after a brave battle, Avery succumbed to her illness, passing away on Monday, June 24, 2019. Life EMS Ambulance was honored to be included in this show of support for Avery, her parents and her siblings and hopes that Avery's story while tragic will inspire us all to live life to the fullest with appreciation for each and every day.

As this report demonstrates, Life EMS has an unwavering commitment to provide the best pre-hospital advanced life support to the communities we are entrusted with. We continue to improve, learn, and grow. We look forward to the continued partnerships of the Allegan group and consider it a privilege to serve a community of which we are an integral part. Our compassion for people, skill to deliver timely care, and drive to succeed is at the heart of what we do every day at Life EMS. Thank you for allowing us to demonstrate this to you the communities we partner with.



**Allegan County
Destination Facilities
April 1, 2019 through June 30, 2019**

Drop Off Facility	3rd Quarter 2017	% Total 3rd Quarter 2017	4th Quarter 2017	% Total 4th Quarter 2017	1st Quarter 2018	% Total 1st Quarter 2018	2nd Quarter 2018	% Total 2nd Quarter 2018	3rd Quarter 2018	% Total 3rd Quarter 2018	4th Quarter 2018	% Total 4th Quarter 2017	1st Quarter 2019	% Total 1st Quarter 2019	2nd Quarter 2019	% Total 2nd Quarter 2019
ALLEGAN GENERAL HOSP	270	63.2%	195	60.6%	144	49.3%	167	56.8%	166	50.6%	143	47.4%	188	55.1%	204	55.3%
BORGESS - PIPP HOSPITAL	9	2.1%	2	0.6%	4	1.4%	7	2.4%	0	0.0%	1	0.3%	3	0.9%	4	1.1%
BORGESS MEDICAL CENTER	35	8.2%	30	9.3%	26	8.9%	35	11.9%	36	11.0%	35	11.6%	35	10.3%	31	8.4%
BRONSON BATTLE CREEK	0	0.0%	0	0.0%	1	0.3%	0	0.0%	0	0.0%	0	0.0%	1	0.3%	0	0.0%
BRONSON LAKEVIEW-PAW PAW	0	0.0%	0	0.0%	2	0.7%	2	0.7%	1	0.3%	2	0.7%	4	1.2%	0	0.0%
BRONSON METHODIST HOSPITAL	62	14.5%	60	18.6%	64	21.9%	46	15.6%	76	23.2%	82	27.2%	69	20.2%	65	17.6%
Bronson South Haven	0	0.0%	0	0.0%	0	0.0%	2	0.7%	1	0.3%	0	0.0%	1	0.3%	1	0.3%
HOLLAND COMMUNITY HOSP	22	5.2%	22	6.8%	29	9.9%	15	5.1%	24	7.3%	15	5.0%	21	6.2%	22	6.0%
METRO HEALTH HOSPITAL	3	0.7%	2	0.6%	6	2.1%	4	1.4%	8	2.4%	6	2.0%	5	1.5%	13	3.5%
SAINT MARY'S HEALTH CARE	2	0.5%	3	0.9%	3	1.0%	3	1.0%	5	1.5%	1	0.3%	4	1.2%	6	1.6%
SPECTRUM BLODGETT HOSPITAL	4	0.9%	0	0.0%	1	0.3%	4	1.4%	1	0.3%	1	0.3%	1	0.3%	0	0.0%
SPECTRUM BUTTERWORTH HOSPITAL	7	1.6%	5	1.6%	5	1.7%	1	0.3%	2	0.6%	8	2.6%	2	0.6%	12	3.3%
Spectrum Health Pennock	1	0.2%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Spectrum Helen Devos Children's Hospital	3	0.7%	1	0.3%	6	2.1%	4	1.4%	5	1.5%	4	1.3%	3	0.9%	3	0.8%
ZEELAND COMMUNITY HOSP	9	2.1%	2	0.6%	1	0.3%	4	1.4%	3	0.9%	4	1.3%	4	1.2%	8	2.2%
Grand Total	427	100.0%	322	100.0%	292	100.0%	294	100.0%	328	100.0%	302	100.0%	341	100.0%	369	100.0%

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Reporting Period April 1 - June 30, 2017

	All Life EMS Area	Allegan City	Allegan Township	Cheshire	Trowbridge	Valley		
Priority 1 2 3 requests by each municipality (does not include hospital calls)	459	189	137	32	56	45		
Priority 1 2 3 transports by each municipality (does not include hospital calls)	374	150	116	24	45	39		
Priority 1 2 3 treatment on scene / no transport (does not include hospital calls)	74	33	16	5	8	12		
Cancelled after dispatched (not included in above numbers)	13	6	2	3	2	0		
	All Life EMS Area	Allegan City	Allegan Township	Cheshire	Trowbridge	Valley		
Priority 1 Response time % 15 min or less	99%	100%	99%	93%	100%	100%		
Average response time for each of the above	0:05:28	0:04:13	0:05:47	0:09:38	0:06:10	0:07:25		
Median response time for each of the above	0:04:50	0:03:30	0:05:09	0:07:54	0:05:04	0:07:14		
Transports from Allegan hospital	188							
Transfers from other facilities	48							
	All Life EMS Area	Allegan City	Allegan Township	Cheshire	Trowbridge	Valley		
Total mobility in the Life EMS service area	170	68	101	1	0	0		
Standbys (all of Allegan County)	Police Only	Fire Only	Total	Total Hours				
	1	9	10	10.03 Hrs				

Reporting Period April 1 - June 30, 2017

Calls outside the Life EMS service area (mutual aid responses)	54						
Transports outside the Life EMS service area (mutual aid transports)	48						
Mutual aid responses by Life EMS to each municipality outside the primary service area	P1, 2, 3 Calls						
	Dispatch Zone	Requests	Complete				
	Allegan - Casco	0	0				
	Allegan - Clyde	1	1				
	Allegan - Dorr	1	1				
	Allegan - Fillmore	0	0				
	Allegan - Ganges	1	1				
	Allegan - Gun Plain	1	1				
	Allegan - Heath	0	0				
	Allegan - Hopkins	1	1				
	Allegan - Laketon	0	0				
	Allegan - Lee	1	0				
	Allegan - Leighton	0	0				
	Allegan - Manlius	2	2				
	Allegan - Martin	0	0				
	Allegan - Monterey	2	1				
	Allegan - Otsego City	5	5				
	Allegan - Otsego Twp	10	7				
	Allegan - Overisel	0	0				
	Allegan - Plainwell	25	25				
	Allegan - Salem	0	0				
	Allegan - Saugatuck	1	1				
	Allegan - Watson	0	0				
	Allegan - Wayland City	2	1				
	Allegan - Wayland Twp	1	1				
	TOTAL	54	48				

Reporting Period April 1 - June 30, 2017

	TOTAL	TOTAL by Responding Agency						
Mutual aid requests into the Life EMS service area	2	Plainwell - 2						
	TOTAL Moves	Area Covered	TOTAL TIME					
Signal point moves to cover other Allegan County Service areas	210	Fennville - 74 Plainwell - 125 Wayland - 11	Fennville - 55.18 Hrs Plainwell - 82.77 Hrs Wayland - 2.95 Hrs					

Reporting Period April 1 - June 30, 2017

Full listing of P 1,2,3 and fire/police standby calls by municipality with date, tag# , zone, and response time.						
Run#	Date	Dispatch Zone	Response Priority	Dispatch	At Scene	Response
2290629	4/2/2019	Allegan - Allegan City	MED 1	17:36:17	17:41:15	0:04:58
2290738	4/2/2019	Allegan - Allegan City	MED 1	22:21:36	22:25:20	0:03:44
2291428	4/3/2019	Allegan - Allegan City	MED 1	21:43:57	21:45:13	0:02:27
2291646	4/4/2019	Allegan - Allegan City	MED 1	10:07:51	10:17:16	0:09:25
2292997	4/5/2019	Allegan - Allegan City	MED 1	15:33:24	15:37:36	0:04:12
2293848	4/6/2019	Allegan - Allegan City	MED 1	20:00:43	20:03:02	0:02:18
2294289	4/7/2019	Allegan - Allegan City	MED 1	9:49:17	9:53:28	0:04:37
2302545	4/7/2019	Allegan - Allegan City	MED 1	21:20:47	21:26:09	0:05:22
2302570	4/7/2019	Allegan - Allegan City	MED 1	22:51:29	22:58:47	0:07:19
2303247	4/8/2019	Allegan - Allegan City	MED 1	12:09:57	12:15:39	0:05:41
2303731	4/8/2019	Allegan - Allegan City	MED 1	22:54:31	23:07:19	0:12:49
2303741	4/8/2019	Allegan - Allegan City	MED 1	23:44:26	23:46:58	0:02:32
2304358	4/9/2019	Allegan - Allegan City	MED 1	13:57:22	13:59:52	0:02:30
2304662	4/9/2019	Allegan - Allegan City	MED 1	21:33:19	21:38:19	0:04:59
2305654	4/10/2019	Allegan - Allegan City	MED 1	22:23:46	22:24:20	0:00:33
2305744	4/11/2019	Allegan - Allegan City	MED 1	6:32:54	6:48:07	0:15:49
2306084	4/11/2019	Allegan - Allegan City	MED 1	14:13:51	14:16:04	0:02:13
2306210	4/11/2019	Allegan - Allegan City	MED 1	16:36:33	16:40:29	0:05:55
2306240	4/11/2019	Allegan - Allegan City	MED 1	17:52:56	17:54:30	0:01:34
2307228	4/12/2019	Allegan - Allegan City	MED 1	14:25:26	14:30:19	0:04:53
2308061	4/13/2019	Allegan - Allegan City	MED 1	13:06:16	13:09:50	0:03:35
2308131	4/13/2019	Allegan - Allegan City	MED 1	15:33:19	15:33:47	0:00:28
2308275	4/13/2019	Allegan - Allegan City	MED 1	21:30:12	21:34:40	0:04:29
2309935	4/15/2019	Allegan - Allegan City	MED 1	16:44:41	16:49:58	0:05:18
2310067	4/15/2019	Allegan - Allegan City	MED 1	21:22:34	21:29:43	0:07:10
2310892	4/16/2019	Allegan - Allegan City	MED 1	15:56:21	16:00:50	0:04:28
2311490	4/17/2019	Allegan - Allegan City	MED 1	11:21:22	11:08:00	0:00:00
2311806	4/17/2019	Allegan - Allegan City	MED 1	17:41:00	17:41:44	0:00:44
2312090	4/18/2019	Allegan - Allegan City	MED 1	8:04:24	8:06:36	0:02:12
2312523	4/18/2019	Allegan - Allegan City	MED 1	14:46:24	15:02:04	0:15:39
2313381	4/19/2019	Allegan - Allegan City	MED 1	10:33:53	10:37:43	0:03:50
2313398	4/19/2019	Allegan - Allegan City	MED 1	10:58:51	11:04:29	0:05:43
2313817	4/19/2019	Allegan - Allegan City	MED 1	17:43:12	17:46:20	0:03:08
2315273	4/21/2019	Allegan - Allegan City	MED 1	13:34:04	13:35:03	0:00:59
2316045	4/22/2019	Allegan - Allegan City	MED 1	11:46:32	11:47:01	0:00:33
2316534	4/22/2019	Allegan - Allegan City	MED 1	18:52:13	18:55:08	0:02:55
2317060	4/23/2019	Allegan - Allegan City	MED 1	9:07:42	9:07:42	0:03:30
2317398	4/23/2019	Allegan - Allegan City	MED 1	16:20:55	16:22:39	0:02:02
2318416	4/25/2019	Allegan - Allegan City	MED 1	0:50:57	0:54:08	0:03:30
2320509	4/27/2019	Allegan - Allegan City	MED 1	7:56:33	8:00:05	0:03:32
2320687	4/27/2019	Allegan - Allegan City	MED 1	13:26:32	13:31:32	0:05:10
2320731	4/27/2019	Allegan - Allegan City	MED 1	15:05:41	15:07:45	0:02:04
2320900	4/27/2019	Allegan - Allegan City	MED 1	21:16:41	21:19:18	0:02:36
2321356	4/28/2019	Allegan - Allegan City	MED 1	13:53:00	13:58:06	0:05:09
2323253	4/30/2019	Allegan - Allegan City	MED 1	13:35:39	13:37:55	0:02:17
2323750	5/1/2019	Allegan - Allegan City	MED 1	7:33:33	7:33:50	0:00:17
2323948	5/1/2019	Allegan - Allegan City	MED 1	11:48:45	11:51:22	0:02:37
2326694	5/4/2019	Allegan - Allegan City	MED 1	12:47:06	12:48:30	0:01:24
2326791	5/4/2019	Allegan - Allegan City	MED 1	16:00:05	16:04:05	0:04:00
2326811	5/4/2019	Allegan - Allegan City	MED 1	16:40:45	16:43:54	0:03:55
2327711	5/5/2019	Allegan - Allegan City	MED 1	22:11:13	22:16:24	0:05:15

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2328565	5/6/2019	Allegan - Allegan City	MED 1	15:33:44	15:41:36	0:07:52		
2329402	5/7/2019	Allegan - Allegan City	MED 1	13:47:53	13:50:06	0:02:13		
2330832	5/9/2019	Allegan - Allegan City	MED 1	9:19:53	9:22:52	0:02:59		
2335599	5/14/2019	Allegan - Allegan City	MED 1	1:21:06	1:25:11	0:04:16		
2335669	5/14/2019	Allegan - Allegan City	MED 1	7:50:35	7:55:18	0:04:43		
2337086	5/15/2019	Allegan - Allegan City	MED 1	10:32:46	10:39:51	0:07:05		
2337771	5/15/2019	Allegan - Allegan City	MED 1	20:50:55	20:52:14	0:01:19		
2338102	5/16/2019	Allegan - Allegan City	MED 1	12:07:18	12:09:48	0:02:30		
2338942	5/17/2019	Allegan - Allegan City	MED 1	8:34:21	8:41:14	0:06:53		
2339104	5/17/2019	Allegan - Allegan City	MED 1	10:02:04	10:04:34	0:02:30		
2340086	5/17/2019	Allegan - Allegan City	MED 1	18:28:25	18:32:47	0:04:22		
2340807	5/18/2019	Allegan - Allegan City	MED 1	17:33:03	17:33:19	0:00:35		
2342628	5/20/2019	Allegan - Allegan City	MED 1	14:48:44	14:51:53	0:03:09		
2343578	5/21/2019	Allegan - Allegan City	MED 1	13:26:02	13:27:50	0:01:48		
2343848	5/21/2019	Allegan - Allegan City	MED 1	19:57:50	20:00:21	0:02:31		
2344028	5/22/2019	Allegan - Allegan City	MED 1	2:35:35	2:48:49	0:13:13		
2346463	5/24/2019	Allegan - Allegan City	MED 1	12:25:07	12:28:01	0:02:54		
2347493	5/25/2019	Allegan - Allegan City	MED 1	12:46:09	12:48:09	0:02:00		
2347627	5/25/2019	Allegan - Allegan City	MED 1	17:02:19	17:04:37	0:02:18		
2347685	5/25/2019	Allegan - Allegan City	MED 1	19:03:53	19:04:34	0:00:40		
2348300	5/26/2019	Allegan - Allegan City	MED 1	14:38:13	14:40:06	0:01:53		
2348375	5/26/2019	Allegan - Allegan City	MED 1	17:26:15	17:30:29	0:04:13		
2349091	5/27/2019	Allegan - Allegan City	MED 1	14:39:01	14:47:10	0:08:10		
2349726	5/28/2019	Allegan - Allegan City	MED 1	11:03:34	11:06:28	0:02:54		
2350443	5/29/2019	Allegan - Allegan City	MED 1	6:00:01	6:03:28	0:05:04		
2351354	5/30/2019	Allegan - Allegan City	MED 1	5:31:39	5:37:00	0:05:21		
2352615	5/31/2019	Allegan - Allegan City	MED 1	13:38:38	13:39:53	0:01:26		
2352623	5/31/2019	Allegan - Allegan City	MED 1	13:48:25	13:49:58	0:01:37		
2354311	6/2/2019	Allegan - Allegan City	MED 1	8:00:02	8:01:07	0:01:06		
2354322	6/2/2019	Allegan - Allegan City	MED 1	8:53:34	9:00:23	0:06:49		
2354578	6/2/2019	Allegan - Allegan City	MED 1	20:08:28	20:10:08	0:01:44		
2355085	6/3/2019	Allegan - Allegan City	MED 1	10:08:04	10:08:23	0:00:18		
2355288	6/3/2019	Allegan - Allegan City	MED 1	14:02:52	14:03:09	0:00:17		
2355382	6/3/2019	Allegan - Allegan City	MED 1	15:31:26	15:34:09	0:02:43		
2356145	6/4/2019	Allegan - Allegan City	MED 1	9:11:17	9:12:53	0:01:36		
2357235	6/5/2019	Allegan - Allegan City	MED 1	14:21:06	14:28:53	0:06:44		
2358633	6/7/2019	Allegan - Allegan City	MED 1	6:44:18	6:52:32	0:08:34		
2358836	6/7/2019	Allegan - Allegan City	MED 1	11:54:24	11:54:36	0:00:12		
2359534	6/7/2019	Allegan - Allegan City	MED 1	22:05:54	22:09:09	0:03:15		
2360127	6/8/2019	Allegan - Allegan City	MED 1	15:31:22	15:32:19	0:00:57		
2362586	6/11/2019	Allegan - Allegan City	MED 1	7:54:58	8:05:42	0:12:06		
2363012	6/11/2019	Allegan - Allegan City	MED 1	14:59:58	15:00:43	0:00:46		
2363088	6/11/2019	Allegan - Allegan City	MED 1	16:15:16	16:19:57	0:04:41		
2363761	6/12/2019	Allegan - Allegan City	MED 1	12:15:59	12:17:30	0:01:31		
2364134	6/12/2019	Allegan - Allegan City	MED 1	18:11:02	18:14:48	0:03:46		
2364164	6/12/2019	Allegan - Allegan City	MED 1	19:28:29	19:33:31	0:05:09		
2364512	6/13/2019	Allegan - Allegan City	MED 1	11:25:23	11:28:31	0:03:08		
2365311	6/14/2019	Allegan - Allegan City	MED 1	8:26:14	8:27:53	0:01:39		
2368419	6/17/2019	Allegan - Allegan City	MED 1	21:16:19	21:20:04	0:03:45		
2369001	6/18/2019	Allegan - Allegan City	MED 1	10:54:27	10:57:25	0:02:58		
2370322	6/20/2019	Allegan - Allegan City	MED 1	2:19:45	2:23:29	0:03:50		
2370344	6/20/2019	Allegan - Allegan City	MED 1	3:57:16	4:01:58	0:04:59		
2372094	6/21/2019	Allegan - Allegan City	MED 1	20:40:41	20:41:43	0:01:44		
2373944	6/24/2019	Allegan - Allegan City	MED 1	8:17:55	8:19:31	0:01:36		

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2307432	4/12/2019	Allegan - Allegan Twp	MED 1	16:28:49	16:31:44	0:05:11		
2308004	4/13/2019	Allegan - Allegan Twp	MED 1	10:47:08	10:51:08	0:04:01		
2308639	4/14/2019	Allegan - Allegan Twp	MED 1	9:12:38	9:15:27	0:06:18		
2308772	4/14/2019	Allegan - Allegan Twp	MED 1	15:11:01	15:15:31	0:05:24		
2308933	4/14/2019	Allegan - Allegan Twp	MED 1	20:28:50	20:36:59	0:08:09		
2311330	4/17/2019	Allegan - Allegan Twp	MED 1	9:03:06	9:03:20	0:11:20		
2311331	4/17/2019	Allegan - Allegan Twp	MED 1	9:03:40	9:03:20	0:11:20		
2313679	4/19/2019	Allegan - Allegan Twp	MED 1	14:58:57	15:03:43	0:03:01		
2315925	4/22/2019	Allegan - Allegan Twp	MED 1	9:47:47	9:49:35	0:04:25		
2317002	4/23/2019	Allegan - Allegan Twp	MED 1	6:22:27	6:37:02	0:14:15		
2317492	4/23/2019	Allegan - Allegan Twp	MED 1	19:14:00	19:17:48	0:03:49		
2317709	4/24/2019	Allegan - Allegan Twp	MED 1	5:01:43	5:07:50	0:06:06		
2318436	4/25/2019	Allegan - Allegan Twp	MED 1	2:51:40	2:55:48	0:03:36		
2319906	4/26/2019	Allegan - Allegan Twp	MED 1	15:15:47	15:18:25	0:02:38		
2321882	4/29/2019	Allegan - Allegan Twp	MED 1	4:41:56	4:52:22	0:10:27		
2322369	4/29/2019	Allegan - Allegan Twp	MED 1	17:10:32	17:15:37	0:05:05		
2323058	4/30/2019	Allegan - Allegan Twp	MED 1	10:23:04	10:30:13	0:07:09		
2324142	5/1/2019	Allegan - Allegan Twp	MED 1	14:58:35	15:01:50	0:03:16		
2326938	5/4/2019	Allegan - Allegan Twp	MED 1	20:45:03	20:47:54	0:02:26		
2327767	5/5/2019	Allegan - Allegan Twp	MED 1	23:48:57	23:57:23	0:08:26		
2328456	5/6/2019	Allegan - Allegan Twp	MED 1	14:47:16	14:54:36	0:07:20		
2329221	5/7/2019	Allegan - Allegan Twp	MED 1	11:29:58	11:35:46	0:05:47		
2329645	5/7/2019	Allegan - Allegan Twp	MED 1	21:02:52	21:07:35	0:04:43		
2331692	5/9/2019	Allegan - Allegan Twp	MED 1	19:52:53	19:58:33	0:05:40		
2332276	5/10/2019	Allegan - Allegan Twp	MED 1	12:32:10	12:35:34	0:03:24		
2332627	5/10/2019	Allegan - Allegan Twp	MED 1	17:31:27	17:37:38	0:05:05		
2333486	5/11/2019	Allegan - Allegan Twp	MED 1	17:33:57	17:36:05	0:07:11		
2335211	5/13/2019	Allegan - Allegan Twp	MED 1	18:21:45	18:26:57	0:04:24		
2340539	5/18/2019	Allegan - Allegan Twp	MED 1	8:14:18	8:21:41	0:07:22		
2340639	5/18/2019	Allegan - Allegan Twp	MED 1	11:52:15	11:56:14	0:03:58		
2341388	5/19/2019	Allegan - Allegan Twp	MED 1	6:49:37	6:52:56	0:03:19		
2343928	5/21/2019	Allegan - Allegan Twp	MED 1	23:11:45	23:22:32	0:10:47		
2343939	5/22/2019	Allegan - Allegan Twp	MED 1	0:11:59	0:19:22	0:07:23		
2344087	5/22/2019	Allegan - Allegan Twp	MED 1	7:11:15	7:14:16	0:03:01		
2344688	5/22/2019	Allegan - Allegan Twp	MED 1	20:06:02	20:11:09	0:05:07		
2347454	5/25/2019	Allegan - Allegan Twp	MED 1	11:05:08	11:07:22	0:02:14		
2348452	5/26/2019	Allegan - Allegan Twp	MED 1	20:22:34	20:26:27	0:04:29		
2352539	5/31/2019	Allegan - Allegan Twp	MED 1	11:37:34	11:38:28	0:00:54		
2352817	5/31/2019	Allegan - Allegan Twp	MED 1	16:51:30	16:57:28	0:06:12		
2356368	6/4/2019	Allegan - Allegan Twp	MED 1	12:11:56	12:18:27	0:06:30		
2356737	6/4/2019	Allegan - Allegan Twp	MED 1	20:31:57	20:35:27	0:03:30		
2357439	6/5/2019	Allegan - Allegan Twp	MED 1	17:37:15	17:43:14	0:05:58		
2357940	6/6/2019	Allegan - Allegan Twp	MED 1	14:45:30	14:50:28	0:04:58		
2358745	6/7/2019	Allegan - Allegan Twp	MED 1	10:16:05	10:24:42	0:08:37		
2359914	6/8/2019	Allegan - Allegan Twp	MED 1	7:24:40	7:28:18	0:02:53		
2360229	6/8/2019	Allegan - Allegan Twp	MED 1	19:37:52	19:42:42	0:04:50		
2360265	6/8/2019	Allegan - Allegan Twp	MED 1	20:50:48	20:57:11	0:06:22		
2360962	6/9/2019	Allegan - Allegan Twp	MED 1	20:44:38	20:46:09	0:01:32		
2362236	6/10/2019	Allegan - Allegan Twp	MED 1	22:26:31	22:29:39	0:03:08		
2362264	6/10/2019	Allegan - Allegan Twp	MED 1	23:15:30	23:36:04	0:19:03		
2366060	6/14/2019	Allegan - Allegan Twp	MED 1	22:21:59	22:27:10	0:05:11		
2366431	6/15/2019	Allegan - Allegan Twp	MED 1	8:23:03	8:21:14	0:00:00		
2368141	6/17/2019	Allegan - Allegan Twp	MED 1	13:54:25	14:06:14	0:12:39		
2369417	6/18/2019	Allegan - Allegan Twp	MED 1	17:56:58	18:09:21	0:12:23		

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2369701	6/19/2019	Allegan - Allegan Twp	MED 1	8:38:42	8:46:23	0:07:41		
2370008	6/19/2019	Allegan - Allegan Twp	MED 1	13:47:33	13:50:47	0:03:15		
2373443	6/23/2019	Allegan - Allegan Twp	MED 1	15:44:39	15:47:25	0:00:33		
2374547	6/24/2019	Allegan - Allegan Twp	MED 1	19:29:40	19:30:19	0:06:13		
2375022	6/25/2019	Allegan - Allegan Twp	MED 1	9:11:42	9:18:31	0:09:15		
2375695	6/25/2019	Allegan - Allegan Twp	MED 1	19:39:48	19:47:36	0:07:48		
2375935	6/26/2019	Allegan - Allegan Twp	MED 1	8:26:03	8:30:03	0:04:00		
2378068	6/28/2019	Allegan - Allegan Twp	MED 1	11:28:59	11:36:19	0:07:20		
Run#	Date	Dispatch Zone	Response Priority	Dispatch	At Scene	Response		
2291304	4/3/2019	Allegan - Allegan Twp	MED 2	17:32:44	17:46:02	0:13:18		
2306293	4/11/2019	Allegan - Allegan Twp	MED 2	19:52:46	20:06:02	0:13:16		
2310779	4/16/2019	Allegan - Allegan Twp	MED 2	13:43:32	13:45:10	0:02:11		
2326575	5/4/2019	Allegan - Allegan Twp	MED 2	10:46:39	10:51:55	0:05:16		
2333150	5/11/2019	Allegan - Allegan Twp	MED 2	4:32:36	4:39:45	0:07:09		
2344326	5/22/2019	Allegan - Allegan Twp	MED 2	12:16:44	12:21:24	0:04:40		
2345674	5/23/2019	Allegan - Allegan Twp	MED 2	19:02:28	19:07:28	0:05:00		
2356482	6/4/2019	Allegan - Allegan Twp	MED 2	13:53:46	13:59:14	0:05:28		
2362908	6/11/2019	Allegan - Allegan Twp	MED 2	12:39:57	12:47:03	0:07:06		
2363210	6/11/2019	Allegan - Allegan Twp	MED 2	18:55:18	19:05:52	0:10:34		
2370997	6/20/2019	Allegan - Allegan Twp	MED 2	18:21:55	18:30:17	0:08:22		
2371682	6/21/2019	Allegan - Allegan Twp	MED 2	13:51:03	13:58:51	0:07:51		
2374993	6/25/2019	Allegan - Allegan Twp	MED 2	8:55:30	8:58:59	0:03:29		
2379947	6/30/2019	Allegan - Allegan Twp	MED 2	10:29:58	10:37:43	0:05:34		
Run#	Date	Dispatch Zone	Response Priority	Dispatch	At Scene	Response		
2289300	4/1/2019	Allegan - Allegan Twp	MED 3	12:49:56	13:02:04	0:12:08		
2290280	4/2/2019	Allegan - Allegan Twp	MED 3	11:09:15	11:24:21	0:13:38		
2292150	4/4/2019	Allegan - Allegan Twp	MED 3	18:32:57	18:40:17	0:07:20		
2302544	4/7/2019	Allegan - Allegan Twp	MED 3	21:15:25	21:26:18	0:10:53		
2305724	4/11/2019	Allegan - Allegan Twp	MED 3	4:20:26	4:27:11	0:08:27		
2307925	4/13/2019	Allegan - Allegan Twp	MED 3	7:17:06	7:22:32	0:03:21		
2315423	4/21/2019	Allegan - Allegan Twp	MED 3	20:39:47	20:47:48	0:06:36		
2319021	4/25/2019	Allegan - Allegan Twp	MED 3	20:12:28	20:17:13	0:04:49		
2320886	4/27/2019	Allegan - Allegan Twp	MED 3	20:13:55	20:20:27	0:06:46		
2321511	4/28/2019	Allegan - Allegan Twp	MED 3	20:31:52	20:36:14	0:04:22		
2321549	4/28/2019	Allegan - Allegan Twp	MED 3	22:05:30	22:11:00	0:05:42		
2321905	4/29/2019	Allegan - Allegan Twp	MED 3	6:51:36	7:16:39	0:26:13		
2323390	4/30/2019	Allegan - Allegan Twp	MED 3	16:21:10	16:33:04	0:10:31		
2325207	5/2/2019	Allegan - Allegan Twp	MED 3	21:26:43	21:33:53	0:07:10		
2325532	5/3/2019	Allegan - Allegan Twp	MED 3	7:17:30	7:22:59	0:03:28		
2325547	5/3/2019	Allegan - Allegan Twp	MED 3	7:58:58	8:19:41	0:32:37		
2332777	5/10/2019	Allegan - Allegan Twp	MED 3	21:31:17	21:37:56	0:06:39		
2334007	5/12/2019	Allegan - Allegan Twp	MED 3	10:44:00	10:51:23	0:07:23		
2334724	5/13/2019	Allegan - Allegan Twp	MED 3	10:30:50	10:40:25	0:08:18		
2335811	5/14/2019	Allegan - Allegan Twp	MED 3	9:49:40	9:57:15	0:07:35		
2337979	5/16/2019	Allegan - Allegan Twp	MED 3	9:53:13	10:00:40	0:05:40		
2338483	5/16/2019	Allegan - Allegan Twp	MED 3	20:59:00	21:04:29	0:05:30		
2338784	5/17/2019	Allegan - Allegan Twp	MED 3	1:04:32	1:29:13	0:25:01		
2339179	5/17/2019	Allegan - Allegan Twp	MED 3	10:21:02	10:28:31	0:07:29		

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2340898	5/18/2019	Allegan - Allegan Twp	MED 3	20:22:32	20:31:39	0:09:06		
2344816	5/23/2019	Allegan - Allegan Twp	MED 3	0:46:36	0:55:27	0:08:56		
2347404	5/25/2019	Allegan - Allegan Twp	MED 3	8:46:41	8:57:52	0:08:04		
2347499	5/25/2019	Allegan - Allegan Twp	MED 3	12:59:57	13:13:02	0:13:05		
2347694	5/25/2019	Allegan - Allegan Twp	MED 3	19:26:25	19:35:25	0:07:49		
2348806	5/27/2019	Allegan - Allegan Twp	MED 3	1:48:20	2:13:38	0:25:20		
2348872	5/27/2019	Allegan - Allegan Twp	MED 3	8:47:31	8:57:23	0:08:10		
2350276	5/28/2019	Allegan - Allegan Twp	MED 3	22:19:03	22:23:39	0:04:36		
2351393	5/30/2019	Allegan - Allegan Twp	MED 3	7:38:32	7:43:52	0:05:20		
2351398	5/30/2019	Allegan - Allegan Twp	MED 3	7:49:35	7:43:53	0:00:00		
2353540	6/1/2019	Allegan - Allegan Twp	MED 3	10:17:50	10:28:37	0:09:24		
2360330	6/8/2019	Allegan - Allegan Twp	MED 3	23:10:11	23:25:03	0:14:52		
2360655	6/9/2019	Allegan - Allegan Twp	MED 3	5:38:59	5:41:24	0:02:25		
2360964	6/9/2019	Allegan - Allegan Twp	MED 3	20:54:26	21:04:56	0:10:30		
2363873	6/12/2019	Allegan - Allegan Twp	MED 3	13:46:51	13:58:03	0:11:12		
2366588	6/15/2019	Allegan - Allegan Twp	MED 3	13:15:59	13:21:06	0:05:07		
2367463	6/16/2019	Allegan - Allegan Twp	MED 3	22:51:49	22:51:58	0:00:18		
2369518	6/18/2019	Allegan - Allegan Twp	MED 3	21:24:35	21:25:00	0:00:25		
2370368	6/20/2019	Allegan - Allegan Twp	MED 3	5:28:00	5:47:46	0:20:13		
2372149	6/21/2019	Allegan - Allegan Twp	STAGE MED 1	23:44:32	23:40:04	0:05:55		
2374186	6/24/2019	Allegan - Allegan Twp	MED 3	13:13:08	13:12:03	0:00:46		
2375583	6/25/2019	Allegan - Allegan Twp	MED 3	16:41:32	16:48:25	0:05:37		
2379567	6/30/2019	Allegan - Allegan Twp	MED 3	0:04:00	0:12:32	0:08:33		
Run#	Date	Dispatch Zone	Response Priority	Dispatch	At Scene	Response		
2292547	4/5/2019	Allegan - Cheshire	MED 1	3:21:31	3:35:23	0:13:52		
2308897	4/14/2019	Allegan - Cheshire	MED 1	19:08:52	19:18:47	0:10:15		
2309334	4/15/2019	Allegan - Cheshire	MED 1	5:45:27	5:52:59	0:08:02		
2315013	4/21/2019	Allegan - Cheshire	MED 1	9:58:55	10:03:56	0:05:01		
2320144	4/26/2019	Allegan - Cheshire	MED 1	22:55:50	23:02:31	0:06:40		
2327613	5/5/2019	Allegan - Cheshire	MED 1	17:43:02	17:47:45	0:04:43		
2328154	5/6/2019	Allegan - Cheshire	MED 1	8:57:17	9:06:12	0:08:55		
2328587	5/6/2019	Allegan - Cheshire	MED 1	16:08:22	16:19:18	0:10:56		
2335225	5/13/2019	Allegan - Cheshire	MED 1	18:55:35	19:02:43	0:07:07		
2338063	5/16/2019	Allegan - Cheshire	MED 1	11:27:34	11:34:15	0:07:47		
2342814	5/20/2019	Allegan - Cheshire	MED 1	17:53:48	18:20:45	0:26:57		
2347473	5/25/2019	Allegan - Cheshire	MED 1	11:43:59	11:54:03	0:10:03		
2375084	6/25/2019	Allegan - Cheshire	MED 1	10:38:56	10:45:45	0:06:49		
2375533	6/25/2019	Allegan - Cheshire	MED 1	16:02:11	16:09:48	0:07:45		
Run#	Date	Dispatch Zone	Response Priority	Dispatch	At Scene	Response		
2346031	5/24/2019	Allegan - Cheshire	MED 2	4:43:56	5:00:36	0:16:49		
2373477	6/23/2019	Allegan - Cheshire	MED 2	17:33:25	17:37:25	0:04:00		
Run#	Date	Dispatch Zone	Response Priority	Dispatch	At Scene	Response		
2289533	4/1/2019	Allegan - Cheshire	MED 3	18:31:16	18:40:59	0:09:43		
2292147	4/4/2019	Allegan - Cheshire	STAGE MED 3	18:28:26	18:25:48	0:10:30		
2305693	4/11/2019	Allegan - Cheshire	MED 3	1:12:37	1:18:15	0:05:51		

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2377842	6/28/2019	Allegan - Valley	MED 1	4:54:14	5:03:15	0:11:00		
Run#	Date	Dispatch Zone	Response Priority	Dispatch	At Scene	Response		
2349067	5/27/2019	Allegan - Valley	MED 2	14:02:09	14:10:10	0:08:01		
2359488	6/7/2019	Allegan - Valley	MED 2	20:00:31	20:08:14	0:07:43		
2369497	6/18/2019	Allegan - Valley	MED 2	20:40:27	20:47:48	0:07:21		
Run#	Date	Dispatch Zone	Response Priority	Dispatch	At Scene	Response		
2308625	4/14/2019	Allegan - Valley	MED 3	8:41:50	8:56:02	0:14:11		
2308829	4/14/2019	Allegan - Valley	MED 3	16:52:02	17:05:51	0:13:49		
2322428	4/29/2019	Allegan - Valley	MED 3	18:56:21	19:04:14	0:07:34		
2338505	5/16/2019	Allegan - Valley	MED 3	21:19:10	21:37:21	0:18:11		
2340638	5/18/2019	Allegan - Valley	MED 3	11:52:09	12:13:36	0:32:14		
2355669	6/3/2019	Allegan - Valley	MED 3	19:03:08	19:10:33	0:06:22		
2355743	6/3/2019	Allegan - Valley	MED 3	22:21:29	22:31:41	0:10:12		
2356867	6/5/2019	Allegan - Valley	MED 3	2:25:21	2:42:34	0:17:50		
2357621	6/6/2019	Allegan - Valley	MED 3	4:47:15	4:56:04	0:08:49		
2362007	6/10/2019	Allegan - Valley	MED 3	16:00:13	16:05:30	0:05:28		
2367147	6/16/2019	Allegan - Valley	MED 3	6:07:52	6:21:20	0:13:57		
2369682	6/19/2019	Allegan - Valley	MED 3	7:50:02	8:00:15	0:12:31		
2372932	6/22/2019	Allegan - Valley	MED 3	21:52:00	22:07:22	0:13:47		
2379403	6/29/2019	Allegan - Valley	MED 3	18:24:42	18:25:09	0:00:27		
Run#	Date	Dispatch Zone	Response Priority	Dispatch	Completed	TMT		
2305563	4/10/2019	Allegan - Trowbridge	Fire Standby	17:43:29	17:53:34	0:10:05		
2314434	4/20/2019	Allegan - Trowbridge	Fire Standby	13:17:40	15:18:05	2:00:25		
2316067	4/22/2019	Allegan - Cheshire	Fire Standby	12:16:39	14:36:21	2:19:41		
2316089	4/22/2019	Allegan - Trowbridge	Fire Standby	12:36:21	13:14:18	0:37:57		
2325246	5/3/2019	Allegan - Allegan City	Fire Standby	0:39:29	1:01:45	0:22:16		
2349205	5/27/2019	Allegan - Cheshire	Fire Standby	19:39:31	21:48:16	2:08:45		
2352027	5/30/2019	Allegan - Trowbridge	Fire Standby	20:26:17	21:06:01	0:39:43		
2366036	6/14/2019	Allegan - Allegan Twp	Fire Standby	21:04:46	21:31:24	0:26:38		
2368258	6/17/2019	Allegan - Allegan Twp	Fire Standby	16:33:01	16:55:52	0:22:51		